55th Quarterly Progress Report April - June 2021

Rural Development Department Government of Bihar

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Bihar Rural Livelihoods Promotion Society

Mission Statement

JEEViKA is an initiative of Government of Bihar for poverty alleviation, which aims at social and economic empowerment of the rural poor and improving their livelihoods by developing institutions like SHGs and their federations to enable them to access and negotiate better services, credit and assets from public and private sector agencies and institutions.



Contents

01
03
09
16
29
32
40
45
51
56
57
68

Executive Summary



As a result of covid and lockdown restrictions during this quarter, CBOs functioning was affected. In this quarter, in total, 492 SHGs, 376 VOs and 18 CLFs could be formed. Cumulatively till the end of the quarter, a total of 1028639 SHGs, 64969 VOs and 1205 CLFs have been formed. IBCB theme focused on the training of newly formed CBOs and a total of 512 newly formed SHGs, 178 VOs and 35 CLFs were provided modular and advance training. ToTs were organized for staff and cadre for ensuring timely training to CBOs.

The IBCB theme also focused on the registration of Model CLFs and 42 Model CLFs got registered under BISSCO, Act 2021 in this quarter. The theme also prepared a visioning document for Model CLF.

The financial Inclusion theme moved ahead in account opening and bank linkage aspects. In total, 5249 SHG accounts were opened and 8087 number of 1st, 2nd, 3rd and 4th credit linkage of SHGs were done for a total amount of Rs.147.16 crore in this quarter. Cumulatively till June 2021, saving accounts of 939465 SHGs have been opened and 1219633 number of 1st, 2nd, 3rd and 4th credit linkages of SHGs worth Rs. 15646.52 crore has been done.

Under Insurance Programme, efforts are being made to enrolled at least 60% of SHG under PMJJBY and PMSBY through banks. The district and block teams were oriented to roll out the insurance program and a total of 1.74 Lakh SHG members got enrolled under PMJJBY and PMSBY in this quarter. The project has also decided to provide insurance coverage to cadres in this FY.

In the Alternate Banking sector, efforts were made to strengthen existing Bank Sakhis and

ensure that bucket of services is provided to SHG members at their doorsteps. In this quarter, 318 new Bank Sakhis were selected to run Customer Service Points (CSPs). The Bank Sakhis opened 22449 bank accounts and transactions worth Rs. 61831 Lakh was done through 1957 functional CSPs.

Audit of 22814 CBOs for the FY 2019-20 has been completed with support of 132 CA Firms. This is against 25000 planned.

Under Farm Value Chain interventions, 4200 MT of maize was procured by 8 Women Farmers Producer Companies (FPCs) and marketed directly to multi-national institutional buyers with a total turnover of Rs. 630 Lakh. 1799 MT of wheat trading was done by 6 FPCs in collaboration with MNCs like ITC, Cargill, COFCO, etc with a turnover of Rs. 298 Lakh. 5 FPCs got registration certificates under Bihar State Seed and Organic Certification for commercial production and sale of wheat, lentil and potato seeds.

In the non-farm sector, 55 Grameen Bazaars have been opened till June 2021. Grocery items worth Rs. 326 Lakh were sold through these Grameen Bazaars in this quarter. With the onset of second wave of Covid-19, demand for the mask was received from Panchayati Raj Institutions in Bihar. Around 5.86 crore masks worth Rs. 88.01 crore were supplied to PRIs.

With the announcement of GoB for handing over canteens of District and Block level hospitals to the CBOs and signing of MoU with State Health Society, the district and state-level teams geared up and started preparation for the opening of 40 new Didi-Ki-Rasoi in the coming quarter. The non-farm theme signed a non-financial MoU with Rasi-Nutri Foods for revival of existing Food Fortificition Unit and product portfolio diversification to suit the market requirement.

In the Jobs sector, a total of 2150 candidates were trained and 1295 got placed in this quarter through DDUGKY, RSETI and Direct placement.

A total of 1.25 Lakh ultra-poor households have been identified and endorsed under SJY intervention in 456 blocks. A total of 72323 ultra-poor households have received Special Investment Fund, 94805 HHs received Livelihood Gap Assistance Fund and 94805 received Livelihood Investment Fund. 69.1 % of the beneficiaries have undertaken micro-enterprise for livelihood enhancement, 30.4% livestock and 0.5% agriculture.

MIS team developed several applications to facilitate the working of different themes. Covid Rapid Assessment Mobile Application was developed to conduct a study on awareness on Covid in rural Bihar, Customer Hiring Centre application to track booking and issuance of agricultural equipment by community members, Neera Web application to capture progress on daily activities, application on Community Process Monitoring to capture data of process monitoring of CBOs, etc. The theme also upgraded existing applications.

Communication theme, through zoom conducted campus selection of 58 Young Professionals from 13 premier institutes. The theme created awareness on AES and Covid-19 through Mobile Vani intervention. The theme also facilitated the functioning of other themes like Social Development, Alternate Banking, Insurance, Job, etc through Help Desk centres. Monthly newsletters, community newsletters, and quarterly magazines were developed and circulated amongst the stakeholders.

Institution & Capacity Building



Institutions and Capacity Building theme focused on the inclusion of SHGs into VOs and VOs into CLFs using different strategies and ensuring basic modular trainings to all CBOs (SHGs, VOs, and CLFs) through resource pool. The theme also made a dedicated effort in imparting training to community leaders, community professionals and staff to render required support to CBOs. For supporting institutional governance, the team ensured review of SHGs and VOs through the newly developed 'maasik prativedan & grading' format and also monitored the honorarium payment of community professionals.

Regular interaction was continued with the field teams to strengthen co-opted Primary Level Federations of towards enforcement of BISSCO Act, 1996 as per standard protocol. Efforts were made by the district and block teams in preparing documents for registration of selected 64 Model CLFs. In addition, the process for registration of 400 CLFs (373 blocks, 38 districts) as Primary Level Federations (PLFs) under BISSCO Act, 1996 was also initiated to give these CLFs a legal identity. Under this structural change, the selected CLFs would function as primary level federation with an intact 3-tier CBO structure. Further, for institutionalizing capacity building of CBOs, community professionals and CBO leaders, the role of TLC was envisaged at scale. Conceptualization was done for the registration of TLCs to provide legal identity to TLC as a primary level federation based on bylaws and documents.

1. Social Mobilization and CBO Formation

During this quarter, due to covid and lockdown restrictions most of the CBOs meetings could not be conducted in the month of April-May 2021. With standard protocols, CBOs were approached

and mobilized to re-start their scheduled meeting in the month of June 2021. As a result, only 492 SHGs, 376 VOs and 18 CLFs could be formed in this quarter and cumulatively till June 2021, a total of 1028639 SHGs, 64969 VOs and 1205 CLFs were formed.

2. New Institutional Structure and Governance

Legal Identity to CLFs

During this quarter, district and block level staff (18 NRETP districts) were re-oriented and provided support for release of CLF registration certificate (*as Primary Level Federation (PLF) under BISSCOAct, 1996*) from the District Cooperative Office.

In these 18 NRETP districts, out of the 64 Model CLFs (phase I), a total 42 CLFs got their registration certificates in this quarter. In the previous quarter, 3 CLFs got their registration certificate. In total, 45 CLFs in 18 NRETP districts have so far received registration certificate.

More than 200 resource persons (18 district IBCB officials, 87 field staff, and 100 MBKs/CFs) have been developed, re-oriented and provided handholding support for preparing documents for CLF registration in 18 districts. In most of the districts, the TLC platform was utilized for orienting community professionals in preparing CLF registration documents.

Under the statutory activities, BoD in all registered 45 CLFs (as a primary level federation) emphasized changing the name of the bank account as per the registered name, providing share certificate to their thirty promoter members, developing and installing signage board as per the registered name and address in the certificate.

For developing a robust governance and review system, all CLF Anchor Persons/ Managers and concerned IBCB officials in 18 districts were orientated on monthly updation of masik prativedan and grading (MP&G) of CBOs, cadre monthly payment tracking system (CMPTS) through developed tool/registers and mobile-based masik prativedan and grading application.

3. Payment to Community Professionals

Community professionals have been actively working in the field even during the covid period and lockdown. As a vibrant and sensitive organization, BRLPS ensured that community professionals get their honorarium through their CBOs on regular basis. Constant efforts were made to ensure timely payment of community professionals. Of the total 103459 community professionals (viz., CMs, BKs, CFs, and BMs) supporting CBOs in the project, almost 100% of community professionals were paid till March 2021. Districts also initiated the process for honorarium payment to the community professionals till June 2021.

4. CBOs (SHGs, VOs & CLFs) Training

CBOs are being provided training to establish basic norms, best practices, strengthening the meeting process and leadership at the initial stage of CBO formation. During this quarter, 512 new SHGs were provided modular training on SHG concept and management. The trained team of CRPs and Community Professionals imparted the training to SHGs at the village level. A total of 978186 SHGs have been trained till the end of this quarter.

ToTs of CRP teams and block-level resource pools (project staff) were conducted, who would further train the VOs and CLFs. A total of 178 VOs and 35 CLFs were also imparted modular training on VOs/CLFs in this quarter. The pool of senior CRPs was engaged in training of CLFs. A total of 57547 VOs (89%) and 1123 CLFs (94%) have been trained on basic VO and CLF modules till June 2021.

5. Training to Staff and Cadre

During this quarter, 677 cadres and staff were trained on topics of SHG concept and management, masik prativedan and grading CBO structure and governance, the function of governing structure, the role of CLF, leadership at VO and CLF levels, CLF office management etc.



Table1 : Status on training provided to cadre and staff in this quarter.

SI.	Particulars	Participants profile	Number of units	Number of participants
1	SHG concept and management	CM	3	110
2	Masik Prativedan and grading	CM	5	142
3	Masik Prativedan and grading	VO BK + CLF BK	4	121
4	Masik Prativedan and grading	CF	2	59
5	Masik Prativedan and grading	AC+ CC	5	151
6	SHG & VO concept and management	AC+CC	3	94
	Total		22	677



The untrained CMs were provided 3-days training on SHG concept and management by the district/block resource pool teams.

6. Strengthening of Model CLFs and CLFs

a. New CLF formation and training

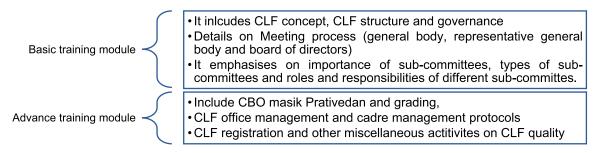
In this quarter, 18 new CLFs were formed with the support of Senior CRP team and block resource pool members thus increasing the number of CLFs to 1205. A pool of Senior CRPs has been developed to support CLF formation as well as imparting basic modular training to CLFs. Before the formation of CLFs, they also impart training to members VOs on CLF concept. The senior CRP pool also assisted in the conduct of CLF General Body meetings, training of CLF- RGB and BoD members, selection of OB members and providing basic training to CLFs.

b. Strengthening of Federations

The project is nurturing and providing regular support to federations in terms of CBO training, Community Professionals training, strengthening of BoD, CIF and CID support and statutory audit. 52 federations are complying with the statutory norms of primary level federation CLF as defined in "Bihar Self Supporting Cooperative Act. 1996". There are 2533 VOs and 31180 SHGs associated with federations. RF and ICF have been provided to 23355 SHGs and 13303 SHGs respectively. In the meantime, HRF and FSF have been provided to 1011 VOs and 624 VOs respectively.

c. Printing and rollout of CLF Flipbooks

CLF flipbook was finalized during the previous quarter. It contains two parts ie. basic and advanced training modules.



Printing and rolling out of CLF flip books has been started in all CLFs. Training process to RGB, BoD, OB members, cadres, and staff on CLF concept and management has become more organized and easy to deliver with the use of flip books.

d. Model CLF visioning exercise

After conducting 4 days Visioning exercise with district ToT team members at Patna with the support of PRADAN team, a detailed visioning document was prepared by the state IBCB team. This document contains three modules viz i).preparation for building member connect and need for envisioning, ii). mapping aspirations and priorities, and

iii). vision consolidation. Each module contains various interactive tools and techniques to augment the learning experience. This document will be floated initially at Model CLFs and then at rest of the CLFs.

7. Rolling out of MP and Grading

Printing and roll-out of new MP&G tools has been started at CBO level. Further, district staff and CLF anchors have been trained on application-based digitization of CBOs' masik prativedan. ID creation at district, block and CLF levels is in process. This application will help VOs to grade their SHGs and CLFs to grade their VOs. It will be an effective community-based monitoring mechanism for CBOs.

8. Block-level quality committee meeting

In this quarter, 68 block-level quality committee meetings were organized. The Block level quality committee comprise of BPM, AC, CC, OB members of the CLF. In these meetings, CLFs were oriented on quality CBOs. The committee reviewed the performance of CLFs and highlighted the best practices at CLF level. The meeting agenda included the roll-out of new MP&G, grading of CBOs, cadre payment, repayment, NPA management and bank linkages, insurance, livelihood, social development, mask production, plantation etc.



9. District level CLF strengthening committee

23 districts conducted district-level CLF strengthening committee meetings. The committee comprised of DPM, thematic managers, BPMs and OB members from each CLF. It was a review cum orientation meeting. Block-level agenda was discussed in these meetings. Besides, the committee reviewed the progress on the roll-out of MP & G, cadre payment, procurement of infra items at Model CLFs/ CMTCs, repayment, TNA of CBOs and Community Professionals, NPA management, bank linkages, livelihood, and Social Development activities etc. The committee also did TNA of CLFs and on this basis decided for strengthening them.

10. Community spearhead team

The MCLFs require quality resource support for improving CBOs' quality, training, monitoring,

and providing services to member VOs. In this context, community spearhead teams were formed in 21 Model CLFs comprising of Senior CRPs, VO leaders and CLF leaders. There are about 10-15 members in a Community Spearhead Team at each Model CLF. These members will be developed as community-based resources for CLFs. They will support CLFs as per requirement and work under the guidance and support of CLFs. The CLFs are doing meetings with team members and assigning the task.

11. Strengthening of TLCs and training center

Amidst COVID, TLC was engaged in imparting training to its participants by ensuring all necessary safety measures and physical distancing. Altogether, 30 units of training were conducted in this quarter, which comprised of both residential and non-residential training.



TLC exposure visit

One day exposure visit was organized by Jyoti Jeevika TLC, Gopalganj at Jagriti Jeevika TLC, Muzaffarpur for TLC Coordinator, TLC Facilitator, office bearers and two project staff. Various related topics were discussed during exposure including structure and governance of TLC, role and responsibilities of OB and BoDs, functions of sub-committees, the process of TNA and planning of CB calendar, preparation of the budget, etc. The exposure created a clear vision among the participants regarding the implementation of TLCs.

Audit of TLCs

To maintain the financial discipline in the TLCs, the audit of TLCs for the FY 19-20 took place in 7 TLCs in the districts of Madhubani, Khagaria, Purnea, Supaul, Madhepura, Saharsa and Rohtas. Audit of remaining 4 TLCs is in process.

Staff honorarium

Payment of honorarium to the staff of TLCs have been cleared till March 2021 in all the districts. Districts of Nalanda, Arwal, Gopalganj, Samastipur, Sitamarhi and Munger have cleared the TLC staff honorarium till June 2021.

Financial Inclusion



During this quarter of FY 2021-2022, the Financial Inclusion theme concentrated on Bank linkage and disbursement of the sanctioned loans, capitalization from the banks as well as from project, alternate banking, ensuring the availability of books of records at the community institution level and their timely updation, insurance and claim settlement. CBO audit was also done with the support of 132 CA firms involved in CBO audit work in 357 blocks. The theme also focussed on micro insurance and around 1.74 Lakh members were enrolled under PMJJBY & PMSBY through Banks. For the collection of enrolment data, development of a mobile application is underway.

1. Capitalization of CBOs with Revolving Fund and Initial Capitalisation Fund

The capitalization of CBOs is one of the important indicators of the project. It is also an important component of the sustainable development of the CBOs. During this quarter, a total of 5114 SHGs were provided Revolving Fund worth Rs. 7.56 Crore and Initial Capitalisation Fund were provided to 3392 VOs with amount worth Rs. 72.19 Crore.

2. Achievement of Bank Linkages with mainstream banks

The Bank Linkages of the Self-Help Groups moved ahead with the strengthening of the system further in terms of savings account opening and credit linkages. Continuous endeavors were made to follow with different banks to ensure the supply of saving and credit linkage forms for facilitating financial transactions with banks. Efforts were made to sensitize different bankers on the potential, the capitalization of the groups hold. During this quarter, 5249 SHGs could get their accounts opened and 8087 SHG accounts were credit-linked (1st, 2nd, 3rd and 4th linkage). Cumulatively till June 2021, a total of 939465 SHGs saving accounts have been opened, 1219633 number of 1st, 2nd, 3rd and 4th credit linkage of SHGs have been done with a total linkage amount worth Rs. 15646.52 Crore.



				Progress o	of SHGs fro	om April-Ju	ne 2021	
SI.	Bank name	Saving account opened	1st Credit Linkage	2nd credit linkage	3rd Credit Linkage	_	Total credit linkages	Credit linkage amount (Rs. in Lakh)
1	Dakshin Bihar Gramin Bank	1623	1353	1768	213	28	3362	7564.5
2	Uttar Bihar Gramin Bank	2172	1274	1485	38	0	2797	3887.83
3	Bank of India	380	244	197	123	0	564	761.4
4	State Bank of India	227	412	64	0	0	476	718.76
5	ICICI Bank	275	275	0	0	0	275	632.5
6	Bank of Baroda	63	115	152	0	0	267	360.45
7	UCO Bank	107	98	32	0	0	130	292.5
8	Punjab National Bank	118	0	91	0	0	91	209.3
9	Central Bank of India	97	49	27	0	0	76	176.32
10	Canara Bank	152	49	0	0	0	49	112.7
11	Indian Bank	35	0	0	0	0	0	0
12	Union Bank of India	0	0	0	0	0	0	0
13	IDBI Bank	0	0	0	0	0	0	0
14	Indian Overseas Bank	0	0	0	0	0	0	0
	Total	5249	3869	3816	374	28	8087	14716.26

Table 2: SHG saving account and bank linkage status (April-June 2021)

3. MICRO INSURANCE- "Ensure to Insure"

The project decided to go with insurance coverage of SHG members under PMJJBY/PMSBY through Banks. For this, awareness of community members was started towards enrolment through banks for PMJJBY & PMSBY schemes. SHG members are being sensitized for keeping adequate amount for premium deduction from their savings account. During this quarter, approx. 1.74 Lakh members were enrolled under PMJJBY & PMSBY through Banks. For the collection of enrolment data, the development of the Mobile Application is underway.

In almost all the districts, meetings were done with Managers Micro-finance, Managers Community-Finance, Young Professionals, Consultants, BPMs and FI nodals through VC. Strategy and detailed planning were discussed for the roll-out of insurance through Banks. Every Block was guided and motivated to move further with a positive approach to bring the maximum eligible members under the Insurance coverage.

Clear processes and guidelines were separately made for enrolment and claim settlement. Guidelines were also made for Community Mobilizers' incentives as they have to play an important role in getting the members insured through banks.

Under community facilitation fund, for expansion of social security among SHG members, restructuring of the budget under BTDP was done. For this, notes and detailed budgets were made for the Community based Insurance model, development of ICT system, strengthening business processes for the establishment of insurance processing centre and knowledge management.

The project realized the important of insurance for cadres and decided to provide insurance coverage to them under PMJJBY/ PMSBY in this financial year. Detailed notes were prepared for cadre Insurance. Guidelines and processes for the cadres were made so that they could get insurance premiums from the project as a part of the incentive.

Appropriate working and planning are going on for the development of a community-based Insurance model for universal coverage of SHG members.

To achieve our larger goal of ensuring to insure SHG members, streamlining the service delivery aspect of the product plays important role and considerable effort has also gone into it as well. During the quarter, 47 new claim documents of PMJJBY were received at SPMU. Total 87 claim documents were submitted in LIC for settlement. Effectively, 73 claims of PMJJBY worth Rs 146 Lakh were settled during this quarter.

Table 3: Status on insurance and claim settlement

SI.	Particulars	Progress (April- June 2021)	Cumulative progress till June 2021
1	Claims Reported – PMJJBY	47	4550
2	Claims Settled-PMJJBY	73	3591
3	Claim Amount-PMJJBY (Rs. in lakhs)	146	7182

4. ALTERNATE BANKING- "Bank Hamare Gaon"

JEEViKA is working on the project of setting up community-managed customer service points with a view of expanding and deepening of digital payments ecosystem in rural areas.

To facilitate access to financial services in rural areas, efforts were made to establish Customer Service Points managed by Bank Sakhis. It has been envisaged to identify new Bank Sakhis, provide due capacity building, certification through IIBF and ensure effective functioning of the established Bank Sakhis. Efforts were made to strengthen the existing Bank Sakhis and ensure that bucket of services being provided through them gets enhanced to facilitate access to different financial services at nearby vicinity or doorstep of SHG members.

Collaboration with the business correspondents of major banks (*like DBGB, ICICI, PNB, CBI, SBI, BOI, FINO Payments Bank and IDFC First Bank, Canara Bank, Union Bank of India*) namely Manipal, C-DOT, Synapse Solution Pvt. Ltd, Common Service Centers, Vedavaag Systems Ltd. and Sanjivani have been established and operationalized. The strategy of working towards identifying suitable women SHG members to become BC agents (Bank Sakhis) is in different phases with different banks.

Again, in light of the sudden outbreak of the second wave of COVID-19, the 3 day of residential training were stopped. The whole process shifted to screening through a call with a set of designed questionnaires to the suitability of candidate based on the family background, financial status and knowledge. Bank Sakhis were oriented through phone calls and other digital training platforms for screening and selection.



Table 4: Physical progress with transaction details in Alternate Banking

	Bank Sakhi Status							
SI.	Parameters	Up till March 2021	April to June 2021	Total till June 2021				
1	Number of community members identified	3528	314	3842				
2	Number of community members trained	2945	227	3172				
3	Number of community members selected as Bank Sakhi	2393	318	2711				
4	Cumulative fund received by Bank Sakhis	2005	80	2085				
5	Functional Bank Sakhis	1907	50	1957				
6	Number of bank accounts opened	210269	22449	232718				
7	Number of transactions (in Lakh) done	107.99	13.73	121.72				
8	Volume of transactions (Rs. in Lakhs)	381879	61831	443710				
9	Commission earned (Rs. in Lakhs) by Bank Sakhis	1022.09	147	1169.09				

a. CSC-Digipay (Common Service Centre)

The project has started to work with CSC-Digipay in full-fledged from this quarter with Bks/ MBKs and SJY-CRPs as Digipay Sakhis. In addition to their current work, they can provide financial services to the SHG and community members. It will give them an additional source of income. Book Keepers and Master Book Keepers are associated and responsible to oversee all the financial transactions of Village Organisations (VOs) and Cluster Level Federations (CLFs). Community members and CBOs both will get benefitted from the financial services offered by CSCs Digipay Sakhi.

To pilot this project, the orientation of Young Professionals from 12 concerned districts was completed. In Patna district, 15 Book Keepers/Master Book Keepers were oriented and completed training followed by device handover. They all are now functioning at their respective places.

b. Helpdesk-"Call center"

- The executives try to mitigate the problems faced by Bank Sakhis. Sometimes the issues/ challenges faced by Bank Sakhis have escalated to the corporate BCs or Banks also.
- The team also makes outbound calls/ sends messages to Bank Sakhis. These calls/messages are sent mostly to newly inducted Bank Sakhis to motivate them for increasing their transactions.
- Callings are also made for Insurance claim pendency and early revival of issues.

c. Dual Authentication

To digitize the transaction of CBOs, a dual authentication facility has been activated for CBOS. This facility enabled CBOs to access their accounts from CSP through biometric authentication of their office-bearers. This facility was activated for CLFs and VOs only in the first phase.

Table 5: Snapshot of Dual Authentication

SI.	Particulars	Cumulative progress			
1	Total VOs	1900			
2	Total submitted at BPIUs/ CLFs	546			
3	Submitted at Banks	196			
4	Active	52			
5	Pending for activation at Bank Branch.	144			

- Dual Authentication is live with SBI, BOI, BOB, ICICI, UBI, UBGB, DBGB and CBI.
- The next step is to initiate transactions of CBOs account through this facility.
- The procedure has been shared with concerned districts (Madhepura, Muzaffarpur and Madhubani) where Dual Authentication is underway. Also, to capture data on a real-time basis, format has been designed and circulated.

d. Model CLF

• Saturation of Panchayats (all CLFs concerned Panchayats) by following strategy of One GP One BC- In the pilot phase, 59 CLFs have been selected to achieve the saturation of Panchayats by establishing the Customer Service Point.

Table 6: Screenshot of achievement

SI.	Particulars	Achievement
1	Number of CLFs	59
2	Number of total Panchayat	358
3	Active Bank Sakhis	162
4	Bank Sakhis under process	196
5	Number of YP-CLF Managers	33

- Replicating this pilot model with other Model CLFs falling in blocks other than NRETP blocks.
- Support Cashless/ less cash model CLFs through dual authentication- Successfully piloted Dual authentication with different banks for creating a cashless ecosystem.
- The format has been designed for tracking the Panchayat saturation in these Model CLFs.

e. JEEViKA as a Corporate Business Correspondent

- Initially, JEEViKA is to give the letter to establish CBC to SBI, CBI, BOB, DBGB, and UBGB.
- Also, the team is in discussion with OLM to understand the procedure for setting up a CBC.

f. Knowledge Management

 Due to COVID-19 physical way of review meetings with Bank Sakhis have been -completely stopped. As a result, the virtual meeting started. It has been conducted with the concerned Bank (FINO, ICICI, UBI, Canara Bank and IDFCF) and CBCs to coordinate for better performance of Bank Sakhis.

5. Audit

The audit is an integral part of the Community Finance theme. Focus was given to CBO's audit during 1st quarter. Regular monitoring was done with CA firms and district teams regarding timely completion of CBO audit and its digitization on MIS audit module software.132 CA firms are involved in CBO audit undergoing in 357 blocks. 25000 CBOs are likely to be Audited for the FY 2019-20, of which 22814 CBOs have been audited. Talking about the digitization of audit reports in audit module software, 38 CA firms have started entering the audited report in the module which resulted in the submission of total 4212 reports.

Table 7: Status of Audit Report

SI.	Achievement against total plan	Unregistered VOs	Registered VOs	CLFs	Model CLFs
1	Total Plan	24389	756	602	100
2	Achievement	20859	755	432	99
3	Percentage (%) of Completion	86%	99.80%	72%	99%

6. CBO Digitization

CBO digitization has always been a major agenda of Community finance theme and the same has been focused on during this quarter.

Table 8: Status of CLF digitization

SI.	Particulars	Number of CLFs
1	CLFs formed till March 20	1124
2	CLFs transaction updated till March 2021 against formed CLF till March 2020	984 (88%)
3	CLFs transaction updated till April 2021 against formed CLFs till March 2020	669 (60%)
4	CLFs transaction updated till May 2021 against formed CLFs till March 2020	506 (45%)
5	CLFs transaction updated till June 2021 against formed CLFs till March 2020	81 (0.7%)

Table 9: Status of VO digitization

SI.	Particulars	Number of VOs
1	VOs formed till Oct. 2020	63110
2	Transactional update till March 2021	23510
3	Percentage of entry made till March 2021	37%
4	Transactional update till June 2021	10998
5	Percentage of entry till June 2021	17.43%

7. Capacity Building

Training and capacity building are continuous processes to improve the efficiency and quality of staff and community professionals. During this quarter the theme emphasized on the training of staff and cadres. The theme focused on training newly Joined ACs/CCs. Therefore, district teams were asked to prepare a proper training plan for timely completion of the training as they are instrumental toward ensuring/ strengthening the financial discipline at CBOs. The training on bookkeeping of CLF Managers was also conducted in April which gave them the holistic view of financial accounting and bookkeeping at CBO levels. The training and capacity building of cadres were affected due to the ongoing pandemic. Therefore, virtual training cum meetings were organized with all the DPMs, CF Managers, Block Mentors, BPMs on the aspect of bookkeeping for mask intervention. The major aim of the meeting was to provide detailed knowledge of bookkeeping and financial management in mask intervention to ensure financial discipline in the process.

2. Financial Discipline & Management

An office order on Financial Discipline & Management was issued on 08 July 2021. The policy aims to provide detailed guidelines on financial discipline at CBO's Level.

3. Books of Record

Implementation of books of record at CBOs levels was one of the major aspects to focus on during 1st quarter. Therefore, assuring the timely availability of Books of record becomes the key component to be fulfilled, 42000 sets of VO Books of Record were delivered to VOs and 1600 sets of CLF books of record were delivered to CLFs in the 1st quarter. Similarly, 2 Lakh SHGs books of record were delivered to various districts.

Livelihoods Promotion



A. FARM INTERVENTIONS

1. Planning for Kharif Season

Due to lockdown restrictions during the maximum period of the 1st Quarter, all the planning and training activities were conducted virtually. In May 2021, a total of 2856 staff including BPMs, ACs, LHSs, and CCs were trained virtually on the key aspects of Agro-Ecological practices. All 11386 cadres viz., VRPs & SEWs were trained virtually as well as physically at FTICs following social distancing norms.

2. Custom Hiring Centre

At present, there are 137 CHCs across 32 Districts, established in convergence with the Agriculture Department, Government of Bihar. Out of these 137 CHCs, 123 centers have received subsidies from the Government of Bihar which taken together amounts to Rs. 6,33,59,953 /-. These Custom Hiring Centers are providing timely machinery support to the farmers at reasonable rates decided by the CLFs concerned. Cumulatively till June 2021, a total of 51955 farmers have been served by the CHCs.

3. Pradan Development Services : TSA for ToTs to staff & cadre

In partnership with Pradan Development Services, a resource pool of trainers for farm-based livelihood interventions was created by the Farm Theme which included 83 project staff and 120 cadres from Begusarai, Bhagalpur, Kishanganj, Nawada, Patna and Samastipur districts. This resource pool was deployed as trainers to work extensively in the promotion of Agro-Ecological Practices among farmers.

4. Neera Intervention

During the 4th Quarter of FY 2020-21, all the requisite activities like identification and training of neera tappers, re-licensing for sale of neera, procurement of equipment and fixtures were completed. The procurement and sale of Neera started in April 2021.



Neera Counter Inauguration

Districts of Banka, Bhojpur, Nalanda, Saharsa witnessed the inauguration of neera counter at village-level markets and haats. But because of the COVID-19 situation, lockdown and restrictions, the sale of neera was affected. However, the block and district team created awareness on acceptance of Neera as a healthy drink. 99198 liters of Neera was procured and sold as fresh drink with a total production of Neera of 112032 liters. The updated neera reports is available in the following link being updated on daily basis. (http://neerabihar.in/zoneWiseData)

5. Farm Value Chain intervention

Maize procurement achieved reasonable progress despite adverse conditions

Maize procurement was done by 8 Farmer Producer Companies – Purnea, Saharsa, Khagaria, Samastipur, Nalanda, Begusarai, East Champaran and Muzaffarpur of which 5 FPCs (Samastipur, Nalanda, Begusarai, East Champaran and Muzaffarpur) started this business segment for the first time. Based upon the experiences of previous years, direct market linkages have been created with big multinational institutional buyers instead of intermediaries. Further, dedicated warehouses were arranged for FPCs by these buyers recognizing the fact that it works with marginalized women farmers. As a result, 4200 MT of maize has been procured in this season with a turnover of Rs.630 Lakh. Inclement weather caused severe impact on the quality and also impacted procurement.

Wheat after maize has been established as a major commodity in FPCs

Wheat trading has been initiated for the first time by 6 FPCs (Bhojpur, Khagaria, Begusarai, Nalanda, Samastipur & Muzaffarpur). The FPOs collaborated with MNCs like ITC, Cargill, COFCO etc, and recorded 138.38% achievement against the annual target. At the end of Q1,



1799 MT of maize has been procured with a turnover of Rs.298 Lakh. Samhut Farmer Producer Co. Ltd., Bhojpur has been developed as a model FPC for wheat wherein village level collection centers were established and aggregation of the commodity was done through collection centers.

Kharif season input sales

In this Quarter, Seeds and Fertilizers were sold across 8 FPCs (Purnea, Nalanda, Bhojpur, East Champaran, Muzaffarpur, Samastipur, Saharsa and Khagaria) in which around 15,000 farmers bought inputs through the FPC. At the end of Q1, 89 MT of seeds and fertilizers was procured with a turnover of Rs. 76 Lakh.

Operationalising Agri-business centers

A total of 3 Agri-Business centers has been operationalized in this quarter. One centre in Nalanda and two in Bhojpur have been operationalized. These Agri-Business centers liase with agri-input companies like IFFCO, YARA, Pioneer, Nuziveedu Seed, Bayer, Sri Ram, Big Haat for availability of more than 2000 bags (80MT) of Urea as well as 20 MT of Paddy seeds. Agri-Business centers played a vital role in ensuring availability of quality inputs to farmers within their catchment.

Lentil intervention in Nalanda

The procurement of lentils was initiated through VRP led collection centers. Further, MoU was done with three processors and buyers for spot sale and processing. Spot trading of 126 MT of lentils was done with revenue of about Rs 83.65 Lakh which is the highest procurement of lentils by Sahyog FPC till date. 6 MT of the processed pulse produced through outsourced processing and marketed in rural markets through VOs.

- Snapshots of Sattu Processing Operations
- Five FPCs got registration of BSSOCA (Bihar State Seed and Organic Certification Agency) for commercial production and sale of certified seeds of Wheat, Lentil and Potato. Under this convergence approach, Muzaffarpur has produced 10 MT of wheat seeds, Bhojpur 15 MT and Samastipur 5 MT. For the first time, Muzaffarpur and Bhojpur FPCs have given seeds to BRBN (Bihar Rajya Beej Nigam Ltd.) while Samastipur FPC has retained back produced seeds for marketing. Through this intervention, farmers got MSP in addition to 20% value.

Fruits and Fresh Vegetables under a unique brand for JEEViKA

Under this section, different marketing platforms were provided for Litchi and Mango growers.

a) Litchi – Post-harvest techniques like sorting and grading facilitated in the field and further through standard packaging, market linkage of 11 MT was ensured with different institutional buyers like Big Basket, Star Bazaar, Clover etc as well as JEEViKA's retail store – Green Delight in Patna.

b) Mango – Facilitation was done for improved harvesting methods and market linkage through institutional buyers and retail of carbide-free mangoes. As a result, 12 MT of carbide-free mangoes were sold out, of which 9 MT was in bulk to a buyer while 3 MT was in retail through Green Delights store.





Poultry and Cattle Feed Plant proposal under RURBAN in Purnea proposed

A poultry and cattle feed production plant has been proposed to be built under Shayama Prasad Mukherjee RURBAN Mission. Aranyak Agri Producer Company Ltd, Purnea has been identified as Executive Agency. It is for the District Administration to provide land for construction of proposed unit and Jeevika is to provide technical support. The proposal is for the Animal feed of 2.5 MT per hour capacity. The cost of the project is approximately Rs.200.15 Lakh.

• 6 FPCs have applied for different Infrastructures under Bihar Agri Investment Promotion Policy (BA-IPP) 2020. These 6 FPCs have received SIPB stage one clearence.

SI.	FPC	District	Applied for	Capacity	Project Value (lakh)	Status
1	Jeevika Women Agri PCL	Khagaria	PHM Enabled Warehouse	5000 MT	514.35	SIPB Stage 1 Cleared
2	Samarpan Jeevika Mahila Kisan PCL	Muzaffarpur	Seed Processing Unit	2 MT/hr	301.54	SIPB Stage 1 Cleared
3	Samhut Jeevika Agri PCL	Bhojpur	Seed Processing Unit	2 MT/hr	301.54	SIPB Stage 1 Cleared
4	Shreshtha Women Jeevika PCL	Samastipur	Seed Processing Unit	2 MT/hr	301.54	SIPB Stage 1 Cleared
5	Saharsa Women Jeevika PCL	Saharsa	PHM Enabled Warehouse	5000 MT	514.35	SIPB Stage 1 Cleared
6	Sahyog Women Jeevika Agro PCL	Nalanda	PHM Enabled Warehouse	5000 MT	514.35	SIPB Stage 1 Cleared

Table 10: Status of FPCs on licence

B. NON-FARM INTERVENTIONS

1. Grameen Bazaar

The demand and supply aggregation model of Grameen Bazaar made steady progress during the quarter to benefit its member Kirana Stores. Total sale of Rs. 326 Lakh was done by 55 Grameen Bazars established so far. This included sales of grocery items worth Rs. 134 Lakh under Food Security intervention of JEEViKA, Rs. 114 Lakh to member Kirana stores and Rs. 78 Lakh to others. Total purchase worth Rs. 308 Lakh was done by the Grameen Bazaars in this quarter.

Key highlights of the Grameen Bazaar intervention in this quarter:

 1 new Grameen Bazaar opened at Rohtas, Shivsagar (April - June 21). Total 55 Grameen Bazaars operational by the end of 1st Qtr.

- Geo techno soft on boarded for supplying and maintenance of EPoS in all Grameen Bazaars.
- The call center started with the support of the KMC team.
- Total sale between April to June 2021 combining all 55 RRS was Rs. 3.26 Cr.
- During this period, FSF of Rs. 1.34 Cr. was also sold to different VOs of the block.
- The market tie-up was done with the Patanjali, P&G, Ramjee prints, Nilons, 3 Rice mills, for the supply of goods in all Grameen Bazaars.



Table 11: District-wise progress of Grameen Bazaar on Total Sales, purchase, FSF

Districts	Number of Grameen Bazaar	Total Sale	Total Purchase	FSF Sales	Kirana Member Sales	Others Sales
Araria	1	75898	821026	-	75898	-
Arwal	1	863380	223837	767653	21582	74146
Aurangabad	3	1065985	1195960	49684	794787	221513
Bhagalpur	4	2164827	1224347	460580	1600527	103720
Bhojpur	3	2667301	2058410	793353	1442799	431149
Buxar	3	1328116	1043019	268717	583730	475669
Darbhanga	7	5473081	4237796	2121466	1360827	1990786
Gaya	6	1412618	2086747	316510	777962	318138
Jehanabad	2	367399	716714	53359	76305	237735
Katihar	1	-	-	-	-	-
Muzaffarpur	1	1513008	1979334	1333767	36367	142873
Nalanda	4	222901	267712	75881	130341	16679
Nawada	2	238078	448183	59900	100584	77594
Patna	5	6156719	5239930	3057972	2935316	163431
Purnea	1	109230	-	-	109142	88
Rohtas	4	3096607	3669426	2232351	350625	513631
Samastipur	1	182250	220669	60887	71139	50224
Shiekhpura	2	334454	258197	-	210941	123513
Vaishali	4	5319183	5122118	1705849	717198	2896135
Total	55	32591035	30813425	13357929	11396070	7837024
Rs	s. in Lakh	326	308	134	114	78



2. Didi- Ki- Rasoi

Didi- Ki- Rasoi program is a CBO managed initiative in which SHG members are given charge of the hospital canteen to prepare quality meals for admitted patients while maintaining proper cleanliness and hygiene. In April 2021, three more Didi-Ki-Rasoi units were inaugurated in Tekari Sub-divisional hospital of Gaya, Sadar hospital Munger and Sadar hospital Madhubani. During this quarter, DKR served quality food to 6235 units of patients in eight hospitals. Also, DKR has been proposed for expansion in schools by SC & ST Welfare Department. The piloting would be done in six schools (three from Patna, one each from Begusarai, Sheikhpura and Saharsa) of Bihar where food will be available to students at a cost of Rs.76 per student per day, for which MoU is yet to be signed by both parties. Currently, a total of 13 Didi-ki- Rasoi are operational providing livelihoods to 220 entrepreneurs.

3. Non-farm activities under National Rural Economic Transformation Project (NRETP)

In Bihar, JEEViKA is implementing NRETP project in 40 blocks spread across 12 districts.

One Stop Facility Centre

Under the NRETP Project, Nano enterprises (turnover of up to INR 6.00 lakh per annum) will be supported under OSF (One Stop Facility Centre), which are growth-oriented. To support these enterprises, total amount of ₹10 cr. has been transferred to 40 blocks nodal CLFs (@₹25 lakhs/block).

HR Placement

- District Technical Experts (Enterprise Promotions) have been placed in 10 out of 12 districts. In the remaining two NRETP districts, Manager NF in-charge would support.
- Block Technical Coordinators (Enterprise Promotion) have been placed in 31 out of 40 blocks.

Cadre Placement

- 484 Business Development Service Providers have been selected in 40 blocks
- OSF Management Committees (OSF-MC) have been formed in 40 blocks.

Orientation and Training of Staff

- One batch training of 12 DTE-EPs (District Technical Expert-Enterprise Promotion) was organized by SVEP BPMs on program implementation, learnings and challenges through SVEP learning sharing platform.
- Training were organized for <u>12 batches</u> of Area Coordinators selected as BTC-EP (Block Technical Coordinator-Enterprise Promotion) on program implementation, learnings and challenges by BPM-SVEP through SVEP learning sharing platform.
- Exposure cum immersion of NRETP staff in SVEP blocks planned.

Technical Support Agency for Cadre training under NRETP-OSF (Enterprise Promotion)

- NRO-Kudumbashree, Kerela has been identified as the agency for providing cadres training.
- Draft contract for on-boarding of TSA was submitted to procurement theme for finalization.

Guidelines

Draft of Mentor and Functional expert empanelment policy and NRETP-OSF implementation guideline completed.

INCUBATOR

NRLM has selected and recommended IIM Calcutta Innovation Park as an incubator partner for Bihar under this project. Multiple rounds of discussion were done with IIM-CIP on roll-out and other aspects of the Incubation Program. ToR for incubator agency under preparation.

CLUSTER

From Bihar, under NRETP project, Four Cluster Scoping Studies were submitted for approval to NRLM. Three Cluster proposals and the first draft of scoping studies were approved for the next round of DSR submissions.

Request For Proposal for handicraft cluster was issued to 15 agencies and proposals have been received from 4 agencies has been completed. Procurement of agency is underway.

4. Art And Craft

Shilpgram Mahila Producer co. Ltd.

During this quarter, payment of Rs. 1100411/- was released to SHG members against stitching of masks, Mithila painting and sikki craft products.

"shop.brlps.in" is JEEViKA'S online platform for selling different products manufactured by SHG members. This online website was initiated in June 2020. A total of 368 orders have been received through the online website till June for a total amount of Rs. 217428.58. Products being sold through the website are - honey, different types of masks, Madhubani painted sarees of different ranges, Madhubani painted stoles, cushion cover, Madhubani paintings of different range, sikki items, sikki paintings, Budhha statue, Madhubani painted folders, Madhubani



painted kettles. The most demanded and sold items are Madhubani painted stoles and Jeevika honey. Till June 2021, a total of 72 stoles sold worth Rs. 93930 and 149.5 Kgs of honey worth Rs. 54710 have been sold through the website. Orders have been received from 18 states of India. There are 79 live products available on the website.

5. Bee Keeping

During this period, a total of 129.0 MTs of litchi Honey was extracted by 150 Producer groups in 18 districts. Out of this, a total of 125.7 MT honey was sold by members to different local vendors @ Rs 199.5/- per Kg (Average). From the last week of April 2021, the bee colonies are being migrated to different places inside and outside Bihar like- Purnea, Champaran (Nepal border areas), Jharkhand and UP to cover different seasonal bee floras.



6. Start-up Village Entrepreneurship Program (SVEP)

- Target for the quarter was to ground 603 enterprises and achievement against the target is 339 enterprises i.e. 56% achievement in the 1st quarter of 2021.
- All 339 enterprises are individual enterprises and have started their enterprise during the quarter.
- All 339 enterprises are new and they are from all the three categories ie. trading: 152, manufacturing: 7, and service: 180.
- Orientation was done to district-level personnel of NRETP about SVEP.
- Orientation was done to the block-level staff of NRETP about SVEP from SVEP-BPMs.
- CRP-EP selection took place in 7 SVEP blocks for further implementation of the project
- 2 interns are deployed in the SVEP blocks, and 1 intern will be joining in the coming quarter.

7. Food fortification unit

Gaya-Bodhgaya Food fortification unit

The food fortification plant in Bodhgaya is supplying Wheatamix to all anganwadi centers of Bodhgaya block (113 AWCs in one month and rest 113 anganwadi centers alternatively). After the discussion with ICDS officials to expand the supply of Wheatamix in the adjacent block of Bodhgaya i.e., Dobhi, a work order has been received for supply of 9.3 MT of Wheatamix in June which will cater to around 157 Anganwadi centres in the block

SI.	Month	Work Order & Supply status		
31.		Bodhgaya	Dobhi	
1	April	1462 Kg	-	
2	May	5195 Kg	-	
3	June	5526 Kg	9300 kg	
	Total (in Kgs)	12183	9300	

Table 12: Work order & supply status of Wheatamix for Bodhgaya Block

Muzaffarpur-Bochaha & Mushahari food fortification units

Both plants are under revival and are getting ready for streamlining of production of wheatamix and wheat flour. Electricity connection for Bochaha plant has been taken for 35 KW and for Mushahri plant for the same capacity application has been filed. Application for FSSAI has been submitted for both plants.

Khagaria-Sansarpur and Simra food fortification units

Khagaria has two FFU plants, one in Sansarpur village (Extruder Unit) & the other in Simra village (Roaster Unit) of Khagaria Sadar block. Both the units are under revival and procurement of spares has been initiated by the CLF for the revival of units.

Non-Financial MOU between JEEViKA & Rasi Nutri Foods

A non-financial MOU has been signed between JEEViKA & Rasi Nutri Foods(*A Tamilnadubased company having expertise in nutrition-based product manufacturing*) in June 2021. JEEViKA and RNF teams have arrived at a common consensus to work together for the revival of existing supplementary nutrition food manufacturing units and diversifying the current product portfolio to suit market requirements.

8. Mask Production

The second wave of the Covid-19 pandemic hit the country hard and impacted rural households badly. As the mask is the 1st preventive measure used by people, JEEViKA didi's again stood up together for the production of mask and helped in overcoming its shortage. In April 2021, Panchayati Raj Institutions gave requisition to JEEViKA CBOs for providing masks (*which were approximately six masks for each rural HH at the rate of Rs. 15 per mask*) in all 38 districts of Bihar. This became a source of livelihood for SHG members in this tough time.

SI.	Particulars	Progress
1	Requisition for total number of masks from PRI	79708112 (7.97 Cr)
2	Total supply of masks to PRI	58673827 (5.87 Cr) (74%)
3	Total business generated through mask (in Rs.)	880107405 (88.01 Cr.)
4	Cumulative production of mask in number	68798751 (6.88 Cr)
5	HHs involved in mask production	34,768

Table 13 : Status of Mask Production

9. Pradhan Mantri Formalization of Micro food processing Enterprise (PMFME)

A scheme was launched by MoFPI (Ministry of food processing industries) named Pradhan Mantri Formalization of Micro food processing Enterprise which is presently being implemented through NRLM & SRLMs. In this scheme, enterprises engaged in food processing can get an amount up to Rs.40,000 as seed capital. This seed capital is to be given to SHG members as a loan at an interest rate of 6% per annum. In Bihar, a total of 276 enterprises have been registered on NRLM and funds for 140 enterprises have been received from MoFPI through State nodal agency i.e State Horticulture Mission.

C. LIVESTOCK INTERVENTIONS

1. Integrated Goat and Sheep Development Scheme

Implementation of fourth phase of goat intervention under IGSDS has been completed. A total of 38649 bucks have been distributed amongst 12883 beneficiaries in fourth phase of implementation in the districts of Nalanda, Nawada, Gaya, Rohtas, Araria, West Champaran, Purnea, Patna, Jamui, Gopalganj, Bhojpur, East Champaran and Katihar.

SI.	Implementation Year	Number of beneficiaries	Number of goats distributed
1	Phase- I (FY-2017-18)	8300	24900
2	Phase- II (FY- 2017-18)	4001	12003
3	Phase – III (FY- 2018 -19)	3849	11547
4	Phase – IV (FY- 2019 -20)	12883	38649
	Total	29035	87105

Table 14: Phase-wise and cumulative achievement under IGSDS

2. Pashu Sakhi Model

Pashu Sakhi Model is a service model approach in which SHG members, having experience of goat rearing are trained and developed as cadre called Pashu Sakhi. These Pashu Sakhis provide support to SHG members in procurement of good quality bucks, breed improvement through insemination, feeder installation, castration, feed preparation (dana mishran), deworming, vaccination etc.



Cumulatively till June 2021, a total of 1595 Pashu Sakhis have been providing services to goat rears in 18 districts.

SI.	Indicators	April-June 2021	Cumulative progress till June 2021
1	Number of Inseminations by done by inducted Buck	7659	48706
2	Number of farmers undertaking Azolla cultivation	138	10917
3	Number of machans/sheds constructed	373	11925
4	Number of feeders installed	4719	49458
5	Number of castrations done	37239	108481
6	Total Quantity of Dana Mishran(in kg)	15235	122947
7	Number of De-worming doses given	89029	720950
8	Number of Vaccination doses given	44454	452520

Table 15: The progress under Pashu Sakhi Model

3. Goat Producer Company

BRLPS has planned to establish Goat Producer Company in four clusters viz. Seemanchal Cluster, Champaran Cluster, Shahabad Cluster and Magadh Cluster.

In Seemanchal Cluster, JEEViKA started its first Goat Producer Company on 21st December 2020. In Seemanchal Cluster, total of 40000 households from 700 villages are to be covered. Till June 2021, a total of 1361 households have been enrolled in the company.

a. Partnership support in Goat intervention

Aga Khan Foundation

Aga Khan Foundation (AKF) is working in partnership with JEEViKA to build capacity of Pashu Sakhis by providing them classroom and field level trainings on goat rearing practices and management. The agency also provides handhold support for implementation of Pashu Sakhi Model at the field level. Cumulatively, the agency has developed around 259 Pashu Sakhis supporting 45945 HHs associated with 391 Goat PGs. This intervention is being implemented in Bochaha, Mushahri, Sakra, Muraul, Motipur, Meenapur and Paroo blocks of Muzaffarpur district under Mesha Project.

• Jharkhand State Livelihoods Promotion Society (JSLPS)

JSLPS is working as a technical support agency to provide resource persons to Jamui district in providing training to the staff and community cadre. During this quarter, no drive could be organized due to prevelance of COVID-19.

b. Initiation of Goat Marketing

Marketing in goats through Goat Haats is being organized in all the districts wherein this intervention is under operation. This initiative has helped goat rearers to sell their goats on the basis of actual weight and thereby providing right price for their products. Generally, goats in

wholesale markets are sold on the basis of number of goat and not on the basis of actual weight. As a result, farmers incur loss due to approximate weight calculated by buyers. The basic steps followed before organizing the Goat Haats are as follows:

- Mobilization of Goat Rearers
- Survey of Goat Rearers (for analyzing the number of saleable goats)
- · Finalization of sellers' list and promotion/advertisement of the Goat Haat
- Organizing the haat (Buyer-Seller Meet point)

The SHG members try to maximize the benefit by organizing goat haats especially during festive seasons. During this quarter, the sale was promoted during Eid, Bakrid, Moharam, etc. During this quarter 939 goats worth Rs. 37.91 lakh were sold by the Goat PG.

SI.	Particulars	Cumulative progress till March 2021	Progress (Apr - June 2021)	Cumulative progress till June'21
1	District	12	12	12
2	Block	60	27	60
3	Number of members benefitted	2512	809	3321
4	Number of goats sold	2637	939	3576
5	Total Profit to Pashu Sakhi (in Rs)	18065	5440	23505
6	Total Profit to PG (in Rs)	46890	14325	61215
7	Total Business Volume (in Rs)	8636049	3791566	12427615

Table 16: Progress under Goat intervention

c. Dairy Intervention

JEEViKA established *Kaushikee Mahila Milk Producer Company* (KMMPC) with the support of NDDB for providing milk pouring facilities for SHG members in the districts of Saharsa, Supaul and Madhepura. Cumulatively till March 2021, a total of 28445 members have enrolled for 570 operational milk pooling points. 11 Bulk Milk Chilling units have been established and the Producer Company is procuring over 30 thousand liters of milk per day.

Skill Training and Placement



1. Deen Dayal Upadhayaya Grameen Kaushalya Yojana

DDU-GKY, is a flagship program of the Ministry of Rural Development (MoRD), Government of India (GoI). DDU-GKY is uniquely designed to provide skill training and placement facility to rural youths between 15 to 35 years of age.

JEEViKA has been acting as the nodal agency for the implementation of the DDU-GKY program in Bihar. The Programme is being implemented in partnership with different Project Implementation Agencies. Presently, 82 Project Implementation Agencies (PIAs) are engaged in providing skill training and placement facility to rural youths.

Progress in DDUGKY

In this quarter, a total of 1963 candidates were trained and 704 placed. Cumulatively till June 2021, a total of 56600 candidates have received training from PIAs on different trades and 37191 got appointed in different organizations.

FY 2021-22	Trained	Placed
Cumulative till 30 th June 2021	56600	37191
April to June 2021	1963	704

• Training Session for Project Implementing Partners (Domain and Non-Domain Trainers)

The first batch of 33 (domain and non-domain) trainers from 23 PIAs, along with two Managers-Jobs (Gaya and Banka) participated in a 6- days ToT program organized from 08th April to 13th April 2021 in Bodh Gaya, Bihar.

The program was organized by JEEViKA, SRLM-Bihar, in collaboration with the Australian Skill

Development (ASD) Education Pvt Ltd (ASD). It is intended to promote the capacity building of trainers involved in the DDU-GKY project and would be implemented under the Technical Vocational Training to attain the ToT.

The training was preceded by a presentation on study conducted by **ASD** on training need analysis in Bihar and further covered topics related to the Indian skilling ecosystem, international qualification framework, National Skill Qualification Framework (NSQF), Skill Development Mission, Sector Skill Council (SSC), Qualification Pack – National Occupational Standards (QP-NOS), code of practices for trainers, effective communication practices, among others. It is noteworthy that the techniques used for training were approved by the Education Department, Government of Australia, in consultation with the National Skill Development Corporation (NSDC).

Review Meeting on Kaushal Bharat updation

A review meeting was conducted on 28th May 2021 with Phase IV Project implementing partners and Jobs MIS Team to address queries related to Kaushal Bharat. As per the scheduled meeting, 25 Phase IV partners participated in the training.

Most of the MIS Heads of Project Implementing Partners demanded detailed training on Kaushal Bharat. It will support them to be more operational and work more conveniently.

Vaccination Drive for DDU-GKY candidates & staff members

The Jobs state team organized a virtual meeting with , Project Implementing Partners and District Team (Manager Health & Nutrition & Manager Jobs) to successfully organize vaccination against Covid-19 at Training Centres. Centre Managers would coordinate with the district teams to organize vaccination drives for trainees residing near the centers. On priority basis, Manager Jobs and Manager HNS were oriented to coordinate with district teams and organize vaccination drives at the block level.

Job fairs and Direct Placement

The job fair provides an excellent opportunity for rural youth to explore potential employment opportunities. Direct placement is a platform for the youth to meet several employers at one place.

The state coordinated and involved big employers for Job Fair. For meeting the demand in ongoing jobfair, opportunities and immediate requirement in Apparel Industry, Logistics Industry and Information Technology sector, a virtual meeting was organized with Managers Job to get a detailed list of DDU- GKY trained, experienced workers and un-trained candidates for facilitating placement of candidates in the organized sector.

In this regard, virtual meeting was organized with Microsoft Team on 3rd April 2021 under the chairmanship of COO -DDU-GKY. State Jobs team, Managers Jobs along with representatives of different employers like HCL Tech-Bee Program, E COM Express, RODAMINE (RTD Global HR PVT LTD participated and discussed on the job descriptions be offered to the candidates by Microsoft.

Virtual meeting was organized with Microsoft Team on 4th June 2021 in which PM Placement and HR Team, ECOM Express participated. Again, on 22nd June 2021, the meeting was organized under the leadership of COO -DDU-GKY in which the State Jobs team, Managers Jobs and representatives from E COM Express participated to address queries of the district Job team related to Job Description and Direct Placement.



Virtual meetings were organized with Microsoft Team on 23rd June 2021 under the leadership of SPM -MCJF, SPM - MIS, SPMU Jobs Team with Manager Jobs for queries related to roll-out of Job Fair Application. During this quarter, 558 candidates were placed in different organizations and cumulativelt till June 2021, 125069 candidates have been placed.

3. Rural Self-Employment Training Institutes (RSETIs)

Rural Self-Employment Training Institutes (RSETIs) are dedicated institutions set up across all districts of Bihar for skill upgradation and skill training of the rural youth and managed by the sponsored lead bank of the districts. JEEViKA has been acting as the nodal agency for providing support to RSETIs in the implementation of the program. JEEViKA with the support of MoRD, the Government of India and the lead banks is closely working with district units of RSETIs to provide self-employment training to rural youths in almost 61 approved trades. After the completion of training, the rural youths are also extended support in loan to initiate a livelihood activity. District administration is getting direct support through RSETI training centres for Mask preparation. A dedicated mask production center has been set up in the RSETI to meet up the demands.

The well-informed & aware entrepreneurs are also taking steps as per the COVID 19 advisory of Government related to wearing the mask, social distancing, sanitization, cleanliness & lockdown guidelines and spreading awareness among the community.

Table 17 : Status of training through RSETIs		
Particulars April – June 2021		
Number of trainings conducted	6	
Number of candidates trained	187	
Total Settled	33	

Particulars	Trained	Placed
Old project	2145	1803
Old PIA	14098	9289
DDUGKY	56600	37191
RSETI	216477	156238
Direct placement		125069
TOTAL	289320	329590

Table 18 : Training and placement status

Social Development



1. Food Security Fund

Food Security intervention mandates to ensure nutritional food security of SHG households. The VOs now practice the procurement of nutritional food items like pulses, grams, oils, soyabean besides grain. In this quarter, in the teeth of the COVID-19 pandemic, food security fund has played important role in providing support to community members. During this quarter, 315 VOs were provided Food Security Fund. Cumulatively, a total of 46,890 VOs have received Food Security Fund till June 2021. In this quarter, nearly 4600 VOs procured food items to support the community during 2nd phase of lockdown.

2. Health Risk Fund

Health Risk Fund is given to VOs to support the community members to meet their healthrelated emergencies expenses. Also, apart from normal support to the community, Health Risk Fund played an important role, especially during the COVID-19 pandemic. During this quarter, a total of 230 VOs received HRF. Cumulatively till June 2021, a total of 50312 VOs received HRF.

3. Solar Project

In the Solar project, a solar company called "JEEViKA Women Initiative Renewable Energy and Solution (J-WiRES) Private Limited is working on assembly and production of solar and electrical products. In the 1st quarter, the company assembled and sold energy-efficient LED Bulb of 9w. J-WiRES with 25 workers as assemblers, has assembled and produced



10000 LED Bulb and sold through the network of Solar Marts called "S-MART".

4. Cluster Facilitation Team

The concept of Cluster Facilitation Team (CFT) was introduced 'to synergize the functioning of MGNREGA & NRLM' to substantially enhance the quality of assets being created in villages and thereby ensuring the sustainability of rural livelihoods. JEEViKA is implementing this model in 25 blocks across 10 districts of Bihar through CLFs. It aims to capacitate labours for their entitlements under MGNREGA and to supplement block-level MGNREGA functionaries in their last-mile service delivery.

In this financial year, CFT teams have set higher targets with two main action points for the field level, i.e. (i) facilitating 20% of Job-Card Holders in CFT blocks for having 100 days of employment under MGNREGA in this FY (Table 1), & (ii) work initiation on 80% of the IBS plan (table 2) as approved by Gram Sabhas in Participatory Planning Exercise conducted between 2^{nd} Oct. – 31^{st} Dec. 2020.

SI.	Particulars	Plan (FY 2021-22)
1	Number of Districts	10
2	Number of Blocks	25
3	Number of Gram Panchayats	500
4	Planning in GPs for FY 2020-21 (in Percentage)	100%
5	VRPs Placed	500
6	Number of SHGs	67199
7	Number of SHG members	810910
8	Target Households (100 Days) for FY 2021-22	200000
9	Percentage Coverage till June 2021 (%)	25%

Table 19: Plan for FY 2021-22 for facilitating 100 days of Work under MGNREGA

CFT teams are to facilitate in initiating 40555*0.8=32444 IBS and 731 NRLM Structure construction under MGNREGA in this financial year in selected 25 blocks of Bihar. The total fund leverage plan from MGNREGA for FY 2021-22 is about Rs.700 cr (approx..Rs.450 cr. in wages and Rs.250 cr. in IBS assets).

Table 20: CFT Progress

SI.	Indicator	FY 2021-22 (April- June 2021)	Achievement till June 2021
1	Number of Labour groups formed	672	3510
2	Number of VOs trained on MGNREGA	427	12806
3	Number of job card given / re- issued to SHG member	7472	104371
4	Number of work demands registered	180132	1448633
5	Number of persons allotted work	170466	1120505
6	Man-days generated for SHG labours	1749829	18902838
7	Wage payment MGNREGA labours (Rs. in Cr.)	34.64	349.64
8	Incentives to MGNREGA VRP/Mate (Rs.in Lakh)	31.2	312.92

5. Social Audit

Social Audit and Concurrent Social Audit of Govt. Schemes planned in the first quarter of the financial year 2021-22 could not be conducted due to the prevalence of COVID-19 pandemic situation. The honorarium of SARPs for the period of November 2020 to January 2021 has been received by JEEViKA from Social Audit Society, amounting to approximately Rs.1.82 Crore in June 2021.

In the last quarter of FY 2020-21, 80 batches of Social Action Resource Person (SARP) training had been planned across 38 districts. Out of 80 batches, 22 batches of SARP trainings have been conducted. The remaining 58 batches of SARP training have been stalled due to the prevailing COVID-19. The same are planned to be conducted with a smaller batch size (about 20-25 participants per batch) next quarter.

34

6. Mukhyamantri Kosi Mulberry Pariyojna

The Mukhyamantri Kosi Mulberry Pariyojna is being jointly implemented by Industries Department, MGNREGA wing of RDD (Govt. of Bihar), Agriculture Department and JEEViKA in S a h a r s a, S u p a u l, Madhepura, Purnea, Araria, Kishanganj, Katihar& Bhagalpur districts.



SI.	Particulars	Achievement April- June 2021	Cumulative till June 2021
1	Plantation till Date	325	5228
2	MGNREGA Payment initiated amount (no. of farmers)	0	4806
3	Benefited through Irrigation Facilities	0	1975
4	Rearing Kit provided including pump set	0	3150
5	Cocoon Production (quintal)	15.7	680.55
6	Cocoon Selling	15.7	680.55
7	PG formed	0	68
8	Chawaki Rearing Centre initiated	0	5
9	Rearing House money (no. of farmers received)	0	1341

Table 21: Progress under Mukhyamantri Kosi Mulberry Pariyojna till June 2021

Apart from the above some new initiatives taken in this quarter are:

- A total of 325 new farmers initiated mulberry plantations in the Saharsa district.
- With NIRD & PR, Hyderabad, three days of online training was organized with the concerned mulberry staff, cadres, mulberry block BPMs, Managers SD of the mulberry districts and mulberry FPC nominated members.
- 50,82,000 mulberry saplings were received for plantation.
- M/s Artwali Gali was selected for the Mulberry Product photoshoot.

7. Education Projects

a. i-Saksham

JEEViKA, in partnership with i-Saksham, is working on a pilot project on education in two blocks each in Munger (Dharhara and Jamalpur blocks) and Jamui (Khaira and Jamui Sadar blocks) districts. Currently, 23 edu-leaders are pursuing the fellowship program.

Key activities undertaken during the quarter are as mentioned below:

- I-saksham taught edu-leaders on different topics like in Hindi subject, the edu-leaders were taught on punctuation and grade-specific writing skills. In English subject, they were taught self-introduction, use of articles and prepositions.
- Edu-leaders talk' was initiated where the edu-leaders shared their experiences with other edu-leaders.
- Edu-leaders were oriented on the role of the government in the Health sector. They got to know the role of the District Health Society and community health workers like Asha, ANM, GNM, etc.
- Edu-leaders were oriented on the core aim of the NREGA scheme to ensure that there is a source of livelihood for the economically weaker sections under MGNREGA.
- Edu-leaders are using different strategies like phones, projects, TLMs, worksheets, and library books to teach children. During this quarter, children were taught the name of birds, sounds, colors etc.
- Edu-leaders started teaching in the small groups at their centers after the decline of covid cases in May 2021.

b. Turn The Bus Digital Classroom

JEEViKA and Turn the Bus are together implementing a pilot intervention to educate underserved students of Bihar. The intervention focuses on providing curricular education to students studying Arts subjects from Bihar Board through an online platform.

Around 1300 students (boys and girls) of class 12 (Arts subject) have been mobilized and 600 enrolled in the WhatsApp group. Toppers from Bihar State Education boards would be engaged as tutors to improve motivation and confidence of the students. The intervention would develop a pool of skilled and relatable tutors for teaching through various means. By including other disciplines like Science & Commerce student, reach is increasing. The intervention has been scaled up in all 38 districts of the state.

Progress made in this quarter is as follows:

- A survey was conducted for 100 students in West Champaran and East Champaran districts. The findings suggested that 74 percent of the students found the lesson through videos useful and 40 percent realized smartphones as powerful tool for learning
- Ms. Sakshi, daughter of JEEViKA didi scored 89 percent in BSEB Arts 12. She was getting lessons from 'Turn The Bus' videos. She also shared her experience as a role model for other students.
- 50 percent of the class 10 Bihar Board syllabus has been completed and the rest will be completed in the coming quarter.

c. Pratham Education Foundation

Pratham Education Foundation is an innovative learning organization created to improve the quality of education in India. Primarily, Pratham focuses on high-quality, low-cost, and replicable interventions to address gaps in the education system. JEEViKA in partnership with Pratham is implementing this project in 5 districts of Bihar i.e. Supaul, Gaya, Purnea, Nalanda and West Champaran. Pratham's Digital content caters to the age group 3 to 18+. Apart from sending out the messages the team is also planning to reach children through different activities like "**Missed Call se Story**"- SHG didis will be given a number, they have to give a miss call on it and receive a call in few seconds with a pre-recorded story. CMs can follow up with didis to ensure that target children are listening to these stories.

8. Gender Main streaming

The key method used for addressing gender issues is participatory wherein gender-sensitive workshops are held with both women collectives/institutions and project staff. Simultaneously, narratives are collected directly from the field to develop robust knowledge repository of exemplary stories demonstrating lived experiences of struggle and self-discovery.

Progress in Gender initiative in this quarter

- Members were trained in model CLFs of Muzaffarpur, Samastipur and Sitamardhi districts.
- A total of 150 Social Action Committee members were sensitized on the initial module of Gender.
- 50 case studies prepared and shared.

9. Jal Jeevan Hariyali Abhiyan

Under Jal-Jivan-Hariyali Abhiyan a program called 'Mission 5 crore' has been started by the Government of Bihar which aims at planting 5 crore trees this Financial Year. In line with this scheme, JEEViKA has also started Harit-Jeevika-Harit- Bihar Mission 1.5 and aims at planting 1.5 crore saplings this FY with a focus to conserve the environment and improve the nutritional intake of the household.

For handling, management, transparency and accountability of "Harit Jeevika, Harit Bihar," JEEViKA with the Department of Forest, Environment, and Climate Change, Government of Bihar, has developed an application known as Van Mitra App. Through this app, JEEViKA developed micro plan at the panchayat levels VO-wise and drop point manager-wise respectively. This micro plan consists of the demand of a total of over1.64 Crore saplings for fruit-bearing plants, wooden plants, and others respectively.

SI.	Particulars	Total
1	District	38
2	Demand of Fruit Bearing Plant	1.27 crore
3	Demand of Wooden Plant	36.30 lakh
4	Others	61 thousand
5	Total	1.64 crore

Table 22: Details of demand for saplings for FY 2021-22

In the FY 2020-21, The Department of Forest, Environment, and Climate Change, Government of Bihar provided a total of approximately 68 lakh saplings to JEEViKA didis, of this, over 41 lakh saplings survived. In the same year, JEEViKA didis, through self-initiative planted a total of over 6.13 lakh saplings out of which a total of over 3.80 saplings survived. Thus, the total survival percentage reached to 62% for planation made in the year 2020-21.

To enhance the survival percentage above 80% for the year 2021-2022, JEEViKA didis through their initiative planted over 11.43 lakh saplings. JEEViKA is targeting to take survival rate to near 100 percent whose survivability was around 100%, thereby taking the survival percentage reached to 83.31% till June 2021.

Didi ki Paudhsala

a. Convergence with the Department of Forest, Environment, and Climate Change, Government of Bihar

A total of 245 didis undertook development of nurseries under Didi ki Paudhsala program. The list of these didis have been shared with the Department of Forest, Environment, and Climate Change, and work for the establishment of 245 nurseries is in progress.

b. Convergence with MGNREGA

Plantation requires good quality saplings, therefore, JEEViKA together with MGNREGA has



decided for the establishment of the nurseries by JEEViKA didis in 283 blocks in different districts of Bihar. The mobilization of JEEViKA Didis in 285 blocks is in progress. JEEViKA plans to have one nursery in each block of Bihar to improve the availability of saplings locally.

10. Disaster Management

a. Bihar State Disaster Management Authority (BSDMA)

As per disaster "Risk Reduction Roadmap 2015-2031", JEEViKA has been entrusted with the responsibility of creating livelihoods through various means. JEEViKA with the help of BSDMA conducted training on "Flood Preparedness and Management during COViD" for staff, cadres, and community members of JEEViKA. Around 5000 JEEViKA staff, cadres and community members have been trained.

b. UNICEF and Others

JEEViKA with the support of UNICEF and Dr Tej Prakash, Associate Professor at AIIMS Delhi has trained around 5,914 JEEViKA staff on "Care Providing at Home to COViD Patients". Among the trained JEEViKA staff, two staff from each district of Bihar were identified as District Resource Persons. Further, these district resource persons trained around 48 thousand community cadres and CBO members on "Care Providing at Home to COViD Patients". Also, with the help of UNICEF, Corstone, Bihar and other such agencies, 21 JEEViKA Aapda Sahayaks were identified to support the community members for treatment of covid in government hospitals.

11. Haqdarshak

JEEViKA in convergence with PCI and financial support from BMGF piloted Haqdarshak intervention around 8 months ago. Haqdarshak, is a technology-based model being implemented in all the panchayats of Sheohar district with a mission to improve the socioeconomic conditions and elevate the living conditions of JEEViKA community members by



ensuring last-mile service delivery of government welfare and financial services. This technology-based unique model bridges the information gap by digitizing and codifying welfare schemes data on the platform and building a rich repository of government services in the local languages and dialects of Bihar. For on-field implementation community members were selected as field agents, commonly known as "Haqdarshikas". These Haqdarshikas have been trained to implement the tech model. Till June 2021, a total of 36 active Haqdarshikas submitted 313 forms which resulted in benefiting 65 beneficiaries. Based on this experience, JEEViKA is initiating Didi Adhikar Kendra in 300 blocks.

12. Inclusion of Persons with Disabilities

JEEViKA is committed to creating a pathway for the development of people with disabilities as part of its overall agenda of alleviating poverty in Bihar. Resources of JEEViKA would be utilized towards holistic empowerment, rehabilitation, and social inclusion of persons with disabilities in rural communities of Bihar.

Over 10,000 SHGs of people with disability have been formed till June 2021. MoU has been signed with District Power Transmission Company Limited to establish disability incubation centre to facilitate livelihood to disabled SHG member.

13. PRI CBO Convergence

To ensure entitlement and convergence through PRI, JEEViKA is working to prepare the Village Poverty Reduction Plan. As per the direction and support of NRLM and Kudumbshree.

Health, Nutrition & Sanitation



Health and Nutrition strategy focuses on empowering SHG members by bringing change in practices related to health and nutrition aspects at the household as well as community level. The project focuses on the implementation of a comprehensive behavior change communication (BCC) strategy along with other strategic interventions to build linkages with existing government nutrition programs and JEEViKA's income support efforts, specifically the promotion of Nutri gardens and livestock for better diet diversity.

1. Management Development Program for project staff

The Health and Nutrition team with the support of PCI, Patna, AIMMS Patna and XLRI, Jamshedpur organized training programs in the first quarter. Online courses were developed to provide opportunities to pursue basic HNS courses. Virtual trainings through Learning Management System (LMS) anchored by two premier institutes of India AIIMS, Patna on the topic "Health and Nutrition" and XLRI, Jamshedpur covered the topic "Management and Leadership". The total course duration was approx. 7 hour for XLRI and 37 hour for AIIMs for each of the participants. 530 participants completed the course organized with the support of AIIMS and 83 participants completed training provided by XLRI. In XLRI training, the participants were SPM-HN, PM- HN, DPMs, Managers-HN and YPs- HN. For AIIMs training participants were BPMs and those YPs-HN who had recently joined the HN theme. This training aimed to have a clear knowledge of health, nutrition and sanitation aspects, which contribute towards sustainable livelihoods. Further, it enhances managerial and communication skills.

The idea behind this training was to have a clear knowledge of how health, nutrition and sanitation aspects are important throughout ones life. Simultaneously, these courses will have a major role in reducing the expenditure through small preventive measures, by practicing the appropriate behavior since coming in the mother's wombs. XLRI's modules on management development were quite helpful in communication and relationship development at different points of time within as well as outside the project.

SI.	AIIMS, Patna (Health & Nutrition)	SI.	XLRI, Jamshedpur (Management and Leadership)
1	Relationship with health, nutrition and sanitation with livelihood	1	Managers Changing Arena
2	Role of first 1000 days in shaping children future, Ante Natal Care, Birth preparedness and complication readiness, Identify Danger Signs in Pregnancy to Save Lives	2	Leadership
3	Diet Diversity, Breastfeeding, Principles of Complementary Feeding, New-born Care, Child Care, Growth and development, Child Responsive care and Danger signs	3	Effective Communication
4	Disease identification and management in children, Understanding nutritional through the life cycle intergenerational malnutrition cycle	4	Deven and influence
5	Menstrual Hygiene		Power and influence
6	Kitchen Garden		

Table 23: topics covered under modules include

2. AES Responses

AES Intervention - A total 50 blocks covering the districts of Muzaffarpur (16) and East Chamapran (10), Samastipur (20), Sheohar (1), Sitamarhi (1) and Vaishali (2), have been identified for intensive mobilization on AES. Mobilization activity has been done in SHGs, VOs and CLFs by CMs, CNRPs and MRP-HNS with the help of leaflets in the selected blocks. Fund support has also been provided to households and Vos.

Table 24:	Status awarness on	AES through	Mobile Vani
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Episodes	Number of listeners (HHs) April- June,21	Total minutes heard
Episode 1: - General Information regarding AES	26,827	53,129
Episode-2: -Identification of symptoms of AES	36,946	83,827
Episode-3: - Take appropriate steps after identification of symptoms of AES	35,324	87,064
Episode-4: - Things to be kept in the mind in case of AES	9,813	35,941
Episode-5: - Precursory activities for the prevention AES	18,573	38,122

Mobile Vani Messaging - JEEViKA has created awareness by disseminating messages on AES through Mobile Vaani in the AES-affected blocks of Muzaffarpur. Five episodes have been prepared to deliver different information regarding safety from AES.

Brief details of various activities undertaken for the prevention of AES are as follow:

	Table 25: AES awareness generation report (Till June-2021)		
I	Dist.: Muzaffarpur, Motihari, Vaishali, Sitamarhi, Samastipur, Sheohar		
Α	Status of activities undertaken for training and awareness		
1	Number of JEEViKA staff at block level (BPMs/ICs, ACs & CCs)	577	
2	Total number of JEEViKA staff trained on AES till June 2021	423	
3	Total cadre (CMs/MRPs/CNRPs) in the block to be trained	10,051	
4	Total number of cadres trained on AES till June 2021	8,977	
5	Number of cadres trained on Mobile Vani	2,775	
6	Total SHG	1,23,933	
7	Total number of AES leaflets distributed (SHG)(since begning)	80,190	
8	Awareness through total Ratri chaupal or other means (villages/meetings)	828	
9	Number of families involved in Ratri Chaupal (1 didi = 1 family)	25,934	
10	The number of SHGs in which Chamki fever was discussed and the toll-free number were entered in the action book.	72,364	
В	Details of children		
11	Total village organization	8,299	
12	Total village organization where the list has been completed for children of age group 1 to 15 years	3,663	
13	Total number of families (Where 1-15 Years of Children are there)	2,67,303	
14	Total number of children in the age group of 1-15 years	3,49,436	
15	Number of families made aware by home visit (Where 1- 15 Years of Children are there)	2,28,860	
16	Total number of identified (families with children) where mobile numbers of ASHA, Anganwadi and vehicle owners were secured	2,20,350	
С	Food Security Fund		
17	Total Village organizations, where food security fund have been received	5,421	
18	Total village organization where in addition to cereals, glucose, ORS jaggery, sugar etc. were purchased (from 1st April 2021)	422	
19	Total number of Beneficiary Family (Glucose, ORS, Jaggery, Sugar etc. provided)	19,482	
20	Total SC/ST households/Mahadalits who benefited from food security (Glucose, ORS, Jaggery, Sugar etc.)	9,970	
D	Vehicle tagging status		
21	Total number of village organizations in the block	8,187	
22	Total village organization where vehicles are listed	3,784	
23	Total number of vehicles listed in village organizations	4,358	
Е	other activities	98	



3. National Resource Organisation (NRO)

JEEViKA is working as NRO for implementation of Health and Nutrition related work in other SRLMs and has been given the responsibility to facilitate HNS related support to other SRLMs in developing SOP, documentation, capacity building training & exposure visit. Demonstration sites are also being developed in 5 districts for exposure and learning purposes. From April to June-2021 Health and nutrition theme completed ToTs for state and districts in Manipur and Meghalaya SRLMs. Module operational strategy has been developed. The selection process of FNHW CRPs has been done in 6 districts. A total of 261 E-CRPs and 52 C-PRPs have been identified in all these districts, and 52-E-CRPs and 13 C-PRPs have been finally selected.

4. COVID-19 responses

JEEViKA care for you : "JEEViKA Cares for You" was an initiative that supported the employees during the critical situation when COVID was at peak during May-June,2021. It was especially for self-care and care for family members of JEEViKA staff. In this initiative, Jeevika empanelled 6 doctors to provide medical consultation/assistance to staff and their family members for covid related complications. Employees who were staying alone at their work headquarter and had been tested positive were provided meals three times a day till they recovered.

Module development and comprehensive training of MRP-HN and CNRPs: The BCC strategy has been implemented in SHGs to improve health-seeking behaviours of the

community. During the quarter three more sessions i.e., session-18 (which explains about preventive care against COVID-19), session 19 (is about home-based care & management of Covid 19) and session 20 (educates about post covid complications, care and management) have been developed in leaflet form and added in module 5. These sessions focused on Covid 19 appropriate behaviour and preventive cares. Along with all



these, comprehensive training was imparted to the MRPs-HN and CNRPs by AIIMs and USAbased medical teams on COVID appropriate behaviour.

Covid 19 vaccination : The CBOs, MRPs-HN and CNRPs in convergence with the health department played an important role in saturating the target of vaccination coverage among SHG and their family members. The Government of Bihar has promoted vaccine uptake with the *Tika Express* initiative through mobile vans for vaccination in rural remote areas, which was launched on 3rd June 2021. HN theme, MRP-HN and CNRPs have been regularly supporting the mobilization of the community at vaccination centers in blocks.

5. Telemedicine

Telemedicine Unit at CBO level: With the partnership of EVOLKO health solution, HN theme provided technical training to 106 CNRPs on usages of health-related kits and mobile applications with the concept of Telemedicine services. With the collaboration of the Samridhi Foundation, health kits comprising of the thermal scanner, BP Machine oximeter, weighing scale, glucometer, and printer have been provided in 5 districts i.e., Begusarai, Bhagalpur, Jehanabad, Samastipur and Sitamarhi in June,2021 and telemedicine units have been established in 107 gram-panchayats of these 5 districts at CLF level. Through these facilities, the large parts of rural Bihar, which were suffering from lack of adequate health care facilities related to COVID-19, are being mitigated through early detection, treatment and care. In the COVID-19 pandemic, this initiative is playing an enabling role particularly reaching unreachable areas and providing effective treatment and care at a low cost to the patients. The service charge for this facility is minimal i.e., Facilitator (Trained didi) cost is Rs.30 /-, ESHAR software cost is Rs. 20/- and Doctor consultancy fees are free during COVID19 pandemic and later it will be Rs.50/-. Till June-2021 total of 180 patients were benefited from this initiative.

Lohiya Swachh Bihar Abhiyan



Lohiya Swachh Bihar Abhiyan (LSBA) is a mission mode program comprising of the centrally sponsored SBM-(G) and state-sponsored Lohiya Swachhta Yojna (LSY) for ensuring universal sanitation coverage in Bihar. LSY is a fully State-funded initiative that intends to cover households not factored under SBM-(G).

1. ODF-S activities

After achieving ODF status in Bihar, the theme is working on ODF-S (sustainability) activities. Solid and Liquid Resource Management (SLRM) is one of the key components that can help to attain the improved general quality of life in rural areas of Bihar. To maintain ODF status of the villages and the Panchayats, the State Government is ensuring regular toilet usage, safe hygiene practices and cleanliness at the household level by effective operation and maintenance of WASH assets at households, institutions and community levels for continued functionality and usage.

The theme is also focusing on other ODF Plus interventions like wastewater management, menstrual hygiene management, constantly emphasizing sustained behavior change practices, etc. Districts, depending upon their capacities and community response, are taking

up ODF-S activities in their districts. Table 26: IHHL status till 30th June 2021

Parameter	Progress (April - June 2021)	Cumulative till June 2021	
IHHL Construction	0.38 Lakh	1.29 Cr (SBM-G, LOB & NOLB)	
IHHL Payment	62182	8608951	
Geo-Tagging	100%	100%	
Number of villages declared ODF Declaration	100%	38691	
Number of villages verified as ODF	100%	38691	

2. NEW INITIATIVES UNDERTAKEN

ODF-Plus Baseline Survey

ODF plus baseline assessment is being conducted across the state to assess all community and individual Solid Liquid Waste Management assets created as of 31st May 2020. As of now, out of a total of 38691 revenue villages, the village basic information data of 37634 villages have been uploaded. Institutional information of 33421 villages has been uploaded in mobile app and data of 5270 villages are remaining to be uploaded. Districts would provide detailed reports related to it. In the segment of community assets, the data of 3081 villages have been uploaded where assets related to Solid Waste Management (SWM) have been found. In Grey Water Management (GWM) the data of 26739 villages have been uploaded where assets related to Iquid waste management have been found. Overall, 7284 villages have been marked as completed till June 2021 and 31407 villages remain to be marked as completed.

3. CAPACITY BUILDING

Divisional workshop (virtual) on Covid Protocol and ODF-S for frontline field functionaries

LSBA being the State's Mission to address the sanitation challenges in the rural areas, has a huge field workforce of around 40000 Swachhagrahis, coordinated and managed by a team of Block Coordinators, District Consultants and District Coordinators. Considering the above challenges, it was felt essential to rope in the Swachhagrahis, orient them and engage them in information dissemination and awareness generation work in different districts of the State. To reach out to the Swachhagrahis, it was decided to train the district and block teams along with SRPs & DRPs who can subsequently orient the Swachhagrahis.

UNICEF has extended technical support for training of the district/block teams through a series of workshops covering 4 major topics –

- COVID appropriate behavior
- · Especially frequent hand washing with soap and water
- Waste management including COVID and menstrual waste

• Usage and maintenance of the IHHLs/CSCs and WASH during floods

4. Community Toilet

In villages/Gram Panchayats, where there is non-availability of land in families/households, especially in Mahadalit Tolas/poor families, community toilets can cover the sanitation needs. LSBA has already prepared a model with specifications to construct two community toilets in each GP so that districts can construct community toilets in all such habitations where availability of land is an issue. The theme facilitated towards the construction of such toilets.

Table 27: Progress on CSC construction

Sr. No.	Particulars	Progress till 31 st June-2021
1	Total CSC target for FY 2021-22	8000
2	CSCs Under Construction	3060
3	CSCs Completed	337

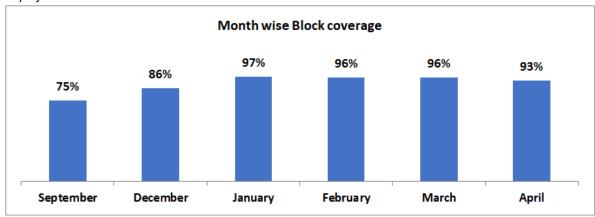
5. IEC ACTIVITIES

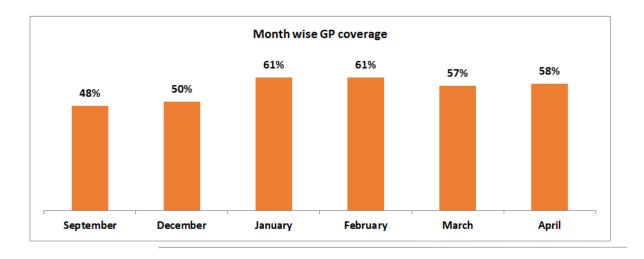
'Swachh Gaon-Hamara Gaurav' campaign

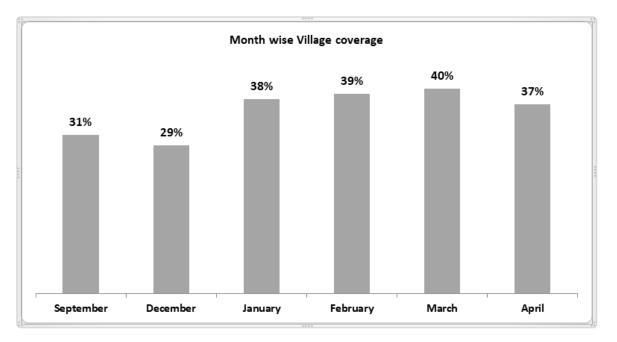
The week-long monthly behavior change campaign 'Swachh Gaon-Hamara Gaurav', which commenced in September last year, is continuing. The campaign was briefly halted in October and November due to the code of conduct in wake of the state assembly elections and in May and June 2021 months due to the Covid pandemic.

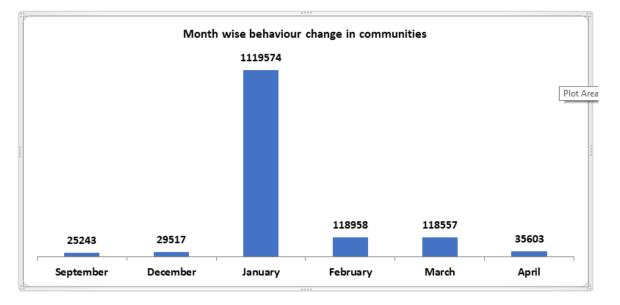
Key achievements during the progress of this campaign are as follows:

- Approximately 11 Thousand Swachhagrahis triggered around 15 Lakh persons between September 2020 to April 2021.
- Nigrani Samitis have been re-activated for monitoring the ODF status in the villages.
- Pro-ODF behavior of the communities has been reinforced.
- Massive awareness generation as reflected in a jump in IHHL construction, Geo-tagging and payments.









Communities were mobilized on ODF through creative engagement by 'Swachhata Samwad', 'Ratri/Evening Chaupal', 'Awareness Rallies' etc.

Behaviour change through Nukkad Natak and Swachhta Rath

Communities have been mobilized through Nukkad Natak and Swachhta Rath in the bottom

315 Gram Panchayats of the state between 8th March to 14th April 2021. These Gram Panchayats, selected on different parameters of ODF, are spread across eight districts namely, Madhubani, Gaya, Banka, East Champaran, Supaul, Darbhanga, Muzaffarpur and Sitamarhi. Three shows per day of each Nukkad Natak and Swachhta Rath equipped with audio-visual media were carried out during the period.



IPC for covid appropriate behaviour

Lohiya Swachh Bihar Abhiyan has produced animated audio-visual content with comprehensive messages to promote covid appropriate behaviour among the rural population. Further, it has trained more than 11,000



Swachhagrahis to use the videos to disseminate messages, view to curb the spread of covid-19. The Swachhagrahis were trained by a 3-tier process where the State team capacitated the District teams by organizing zoom meetings and the District teams, in turn ,trained the Block coordinators. Thereafter, the Block coordinators trained Swachhagrahis ,through online and offline meetings.



All the 11,000 Swachhagrahis formed various WhatsApp groups per village, tola, habitation and community and used the platform to spread messages about safe sanitation and covid-appropriate behaviour. At a time, they address 20-25

individuals either by phone or by door-to-door visits and share important messages using the videos. In Interpersonal communication (IPC) and behaviour change communication (BCC) led by Swachhagrahis, these videos have been witnessing a great impact, triggering communities to adopt covid 19 appropriate behavior.



IEC through Wall painting and wall writing

In many Gram Panchayats, communities have been made aware of covid appropriate behavior through wall painting and wall writings.

6. ODF Plus: Solid Liquid Waste Management activities

Lohiya Swacch Bihar Abhiyan (LSBA) has initiated interventions for supporting the districts/blocks in the planning and implementation of solid and liquid waste management (SLWM) activities.



Continuing with the ODF+ activities initiated in the first quarter, LSBA provided virtual trainings to all Sanitation Supervisors, Block Coordinators & District Coordinators on Sanitation & implementation of SLWM project at Gram Panchayat.

Following are the activities that have been completed in this 1st Quarter

- The process to release 2nd Instalment of fund to SLWM implemented Gram Panchayats.
- Preparation of Annual Action Plan 2021-22.
- Orientation to District Water & Sanitation team on ODF Plus activities.
- The annual Implementation Plan on ODF Plus was also presented to the Principal Secretary, RDD.
- Prepared the SLWM guideline as per the SBM-G phase-2 implementation norms.
- To assess the ongoing activity under SLWM in Bhui Gram Panchayat of Nalanda district.
- Special drive was also initiated to pilot Nali cleaning in selected Gram Panchayats under SLWM activities.

Satat Jeevikoparjan Yojana



Satat Jeevikoparjan Yojana has made considerable progress and achieved its target of benefitting 1 Lakh ultra-poor households. The project has further scaled the project to 456 blocks and endorsed 125261 ultra-poor households till June 2021.

Cumulatively, a total of 94805 ultra-poor households have received Livelihood gap assistance Fund and Livelihood Investment Fund. Livelihood Special Investment Fund has been provided to 72,323 ultra-poor households. Around 69 percent of these households have taken up microenterprise activities, 30 percent livestock and only 0.5 percent agriculture.

1. Identification of Ultra-Poor Hhs

In this quarter, the project completed the identification and endorsement of 1.25 Lakh ultra-poor households across 456 blocks of Bihar. To extend the project reach to all eligible households engaged in the business of toddy /country liquor and SC/ST HHs in all 534 blocks, an endorsement drive for 100 new blocks was planned for March and April 2021. However, due to covid-19 lockdown scheduled drive was completed in 22 blocks and 7969 new HHs were endorsed making number of HHs endorsed till June 2021 to 1 25261. During 1st quarter of FY 2021-22, the second wave of COVID-19 affected the pace of implementation of the SJY

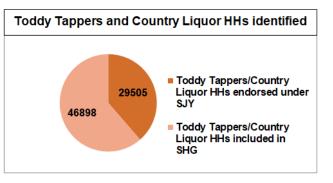
Program. It has been planned to complete the remaining drives in the coming quarter.

The SJY program primarily focuses on HHs traditionally engaged in toddy tapping/country liquor sell and who lost their source of income after prohibition in Bihar. To identify such households traditionally engaged in toddy tapping/country liquor sale, a special identification and endorsement drive was undertaken. A total of 76403 such HHs were identified of which 29505 HHs have been endorsed under the SJY program and the remaining 46898 HHs

SJY program and the remaining 46898 HHs incorporated into SHGs fold.

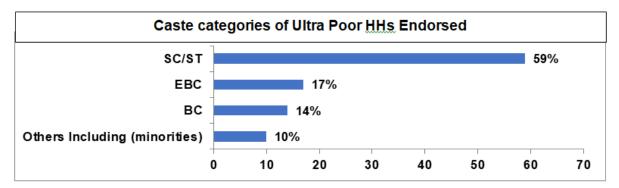
A survey was conducted across 38 districts based on the list of 8950 HHs provided by the excise department of persons who were jailed, either in case of consumption of alcohol or selling of liquor after prohibition. Of the total 8950 households, a total of 2596 HHs have been included in the SJY program or the SHGs fold.





2. Training of UPHHs on Confidence Building & Enterprise Development

Under Satat Jeevikoparjan Yojana, it requires an intensive approach and engagement with each household. Two types of training are required to build confidence and enterprise skill in the target ultra-poor Hhs.



a. Training of identified HHs on Confidence Building

The confidence-building (CB) training is being provided by Master Resource Persons during HH visits and group meetings before micro-planning. The confidence-building training is essential to encourage and motivate UPHHs to select feasible livelihood generating option to come out of the poverty trap.

b. Training of endorsed HHs on Confidence Building and Enterprise Development

Another training on Confidence Building and Enterprise Development (CBED) is provided to motivate and promote ultra-poor households in establishing enterprise and provide basic enterprise development and risk management skills. To complete the training of targeted households under SJY, a total of 236 ACs/ Ccs/ LHSs have already been identified from across the districts and a resource pool to conduct CB&ED training at District /Block level has been developed. The project has also identified a dedicated pool of 1894 Community Resource Persons (CRPs) to provide 3 days of non-residential training to the UPHHs. For imparting of CBED training to ultra-poor households, the CRPs are provided with flipcharts on Confidence Building and Enterprise Development for better understanding of UPHHs through pictorial representation.

Table 27: UPHH Households Training Status

SI.	Training Type	Progress (April - June 2021)	Cumulative Progress (till June 2021)
1	Confidence Building (CB)	667	95,476
2	Confidence Building Enterprise Development (CBED)	333	71,339
3	CBED Refresher	0	4363

3. Livelihood Financing Status

a. Special Investment Fund (SIF)

The special investment fund fulfills the initial capitalization requirement and basic requirements of ultra-poor HHs. The special investment fund is a one-time grant of Rs. 10,000 which is transferred to the account of the endorse household by village organization through cheque. Special Investment Fund was provided to 1052 HHs in this quarter and cumulatively till June 2021, a total of 72,323 households have received SIF.

b. Livelihood Investment Fund (LIF)

The project provides Livelihood Investment Fund amounting between Rs. 60,000 and 1 lakh in 3-4 tranches to the targeted households for asset creation. The Master Resource Person completes the participatory livelihoods micro-planning process of endorsing ultra-poor households, based on the VO approved micro-plan for each beneficiary. Procurement committee along with MRP and the ultra-poor household procures the asset through the community procurement process.

c. Livelihood Gap Assistance Fund (LGAF)

The livelihood gap assistance fund is the consumption support fund provided to each endorsed household to fulfil the consumption-need of the household until the alternate livelihood selected by them starts earning profit. MRPs help the household in opening savings bank account and VOs transfer the Livelihood Gap Assistance Fund through cheque to respective households. Under the Livelihood Financing component of SJY, VOs provide a gap assistance fund for initial 7 months (*Rs. 1000 per month*) to each household.

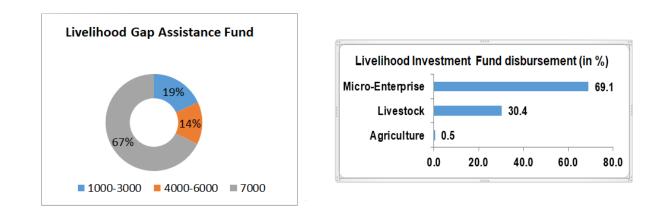


Table 28: Livelihood financing status of Endorsed UPHHs

SI.	Training Type	Progress (April - June 2021)	Cumulative Progress (till June 2021)
1	Livelihood Special Investment Fund	1052	72,323
2	Livelihood Gap Assistance Fund	8875	94,805
3	Livelihood Investment Fund	8875	94,805

4. Capacity Building of MRPs

To provide continuous support to the households, Master Resource Persons (MRPs) have been deployed for every 30-35 endorsed households. The MRPs provide handhold support to ultra-poor households, coordinate the transfer of productive assets and ensure last-mile delivery of different components of the program.



In this quarter, a total of 319 new Master Resource Persons were selected and cumulatively till June 2021, a total of 3254 MRPs across 306 blocks have been selected. During the quarter focus was on completing the gap of M3 training, which was completed in 67 different batches at the district level.

The process was initiated for the selection of new MRPs for 128 new blocks opened in this quarter.

Table 29 : MRP Training Status

SI.	Modular Training	Progress (April – June 2021)	Cumulative Progress (till June 2021)
1	Module-1 (Induction & Enterprise Selection)	173	3018
2	Module-2 (Enterprise Development and SJY Books of Records)	491	2592
3	Module-3 (Operation Management Course)	30	1858



5. Capacity Building of Staff

A 20 days online training cum orientation was provided to 12 newly recruited Livelihood Coordinators. Comprehensive training on all the aspects of SJY program was provided to Livelihood Coordinators who were placed in different districts to look after the livelihood activities and cluster development of SJY HHs. They were also trained on different clusterbased approaches which include marketing, backward and forward linkages focusing on increasing the profits of different livelihood options provided to SJY HHs (micro-enterprise, livestock and agriculture). They were oriented on SJY MIS as well as different modules of the Field Reporter Pro App. Online training of newly joined District Nodals was done on Module 2 focusing on Books of Records. All the BPMs have been duly oriented on SJY MIS and the process of MRP honorarium payment based on MRP field visits captured in MIS.

6. MIS

During this quarter, attention was given to the validation of the data entered in SJY MIS, Development of the new Monthly Progress Form for tracking of the Graduation Indicators through Field Reporter Pro App.

- Design and Development of Monthly Progress Form for tracking Graduation Indicators Module - At this stage of the Programme, many of the SJY beneficiaries have achieved Core Graduation Indicators and some of the additional (Convergence) indicators. This module will help to track HH financial & training input given, achievements on core "Graduation indicators" along with additional indicators continuously through Field Reporter Pro App.
- The HH feedback collection module was developed and rolled out to collect the feedback of the HHs regarding the effectiveness and satisfaction level with the SJY program. The data collection is going on with the help of the technical support team of Bandhan Konnagar.
- To monitor the field visits by MRPs, a module "MRP ACTIVITY REPORT" has been developed. As decided, the monthly Honorarium Payment (including variables payment) for all SJY MRPs is being done based on MRP visit and activity report from SJY Mobile application- "Field Reporter Pro".

Resource Cell

1. Technical Support to SRLM for finalization of state operational plan (FNHW)

Technical Support has been provided to SRLM such as Mizoram, Meghalaya, Manipur, Arunachal Pradesh, Sikkim and Uttrakhand through Virtual Platform on developing State Operational Plan (SOP) as per NRLM guidelines. States have sent their formal requests for taking on FNHW from NRO-BRLPS. Mizoram, Manipur & Sikkim have finalized their SOP along with the action plan for one quarter after taking support from NRO-BRLPS.

2. Training of Trainers conducted at Meghalaya

One batch of Training of Trainers (ToT) on three modules of FNHW was conducted at Shillong (Meghalaya) from 11th to 18th April 2021. Mr. Sambhu Prakash Mallick and Mr. Ajit Pal, Manager HNS, participated as resource persons in ToT in Meghalaya.

3. COVID-19 Module for FNHW Roll Out

Three modules on CoVID-19 have been sent to SRLM for creating awareness. The Module in both the languages Hindi and English versions have been sent for roll-out at the CBO levels. The states may convert the module to their local language for better understanding.

4. Consultant Hiring for FNHW

The process was initiated for the hiring of consultants at State Level to Strengthen FNHW intervention. The selected candidates have been asked to submit a write-up on FNHW for assessing their conceptual clarity.

5. Sharing of FNHW Modules to SRLM

Three FNHW modules on English and Hindi versions have been shared with SRLM for roll-out after getting the same vetted from respective health departments and converting into local languages with appropriate changes in illustration too.



Project Management

A. KNOWLEDGE MANAGEMENT AND COMMUNICATION

Knowledge Management and Communication theme during this quarter facilitated intervention of different themes like Jobs, Social Development, insurance and alternate banking, communication through JEEViKA Help Desk intervention. Through Gram Vaani intervention awareness was created on HNS issues and AES disease in Muzaffarpur. The theme also released community magazines, monthly magazines and quarterly magazines. Young Professionals from across 13 management institutes were recruited. Newly joined staff were oriented on KMC theme.

1. Project Interventions

a. JEEViKA's Help Desk Centre

The JEEViKA helpdesk is facilitating Jobs, Social Development, Insurance, Alternate Banking and redressal of community grievances through toll-free number 1800-572-119. The toll-free number is available from 9:30 AM to 7:30 PM on all working days. In this quarter, through the call centers, executives communicated with the storekeepers, store managers and other stakeholders of the Grameen Bazaar intervention. The second wave of covid has affected JEEViKA staff and their family members. More than 300 staff across BRLPs were infected with covid-19. Keeping in view the health urgencies, their wellbeing and to address their health issues, the help desk center provided counseling to the infected person. Their needs were addressed by covid care volunteers at SPMU.

Table 30: Brief of calls during the quarter

Theme	Successful Outbound Call	Successful inbound Call
Skills/Jobs	4052	897
Social Development	2805	117
Covid-19	4006	36
Rural Retail Shop	624	64
Insurance & Alternate Banking	132	27
Others	52	99

b. JEEViKA Mobile Vaani

JEEViKA, with an intent to provide a platform of choices for community engagement on Health and Nutrition issues and reinforcement of key messages for social behaviour change communication (SBCC) is implementing JEEViKA Mobile Vaani. With the spike surge of coronavirus in the second wave, messages related to covid-19 were communicated through the Gram Vaani platform. Awareness message were also communicated on AES in Muzaffarpur. Five scripts were developed inhouse by JEEViKA team. The theme did voiceover and editing on the app to produced IVRS-based audio messages on its own. In this quarter 2,52,131 unique callers were outreached whose average listenership duration was 2.6 minutes per user.



Table 31	: mobile	vani in	tervent	ion

Unique Callers				Calls			Minutes Heard		
Month	Muzaffarpur	Nalanda	Covid-19	Muzaffarpur	Nalanda	Covid-19	Muzaffarpur	Nalanda	Covid-19
Apr'21	39064	38951	36375	111065	103645	40681	308977	350689	98980
May'21	32767	34584	82359	92824	103286	107461	257118	261223	318440
June'21	56174	84863	103299	195396	143853	254144	426250	371284	558754
	64617	97155	124155	399285	350784	402286	992345	983196	976174

To aware community mobilizers about mobile vaani intervention, one-day non-residential training was being organized for CMs. 20 batches for (500 Participants) of training were organized at CLF and BPIU levels. Cumulatively, 1786 Community Mobilizers got trained on basic mobile vaani intervention.

A Rapid assessment on COVID-19 was conducted among cadre where altogether 17799 took part in the survey while 21131 completed the IVR-based survey. A survey had been undertaken to track the status of cadres for vaccination, health issues, consultation and treatment, availability of food, indebtedness, and effects on household income.

c. Young Professional recruitment

This year, campus selection was conducted Virtually across the premier institutes except at DMI-Patna and L N Mishra Institute of Economic Development and Social Change. Thirteen institutes/Universities participated and a total of 58 Young professionals were selected. The offer letter and joining schedules, are planned for the coming quarter.

2. Competency enhancement program

Orientation of newly Joined staff on KMC theme

To provide a basic understanding of different activities carried under Communication theme such as preparation of case study /success story, photography of JEEViKA activities, installation of signage boards in CBOs, publication and circulation of monthly community newsletter, video production and dissemination, organize solidarity events, CGMRM and different Committees

under CGMRM and importance of Documentation in Jeevika has been discussed with newly joined Community Coordinator, Area Coordinator and Account at district level residential training.

3. Events

World Environment Day

Every year on June 5, World Environment Day is observed across the globe with an aim to reinforce and sustain the awareness around environmental actions. There is need to grow trees, make villages and cities greener, rewind our gardens, clean up water bodies and create nurseries and do dense plantation of trees. With such a motto to *Reimagine, Recreate and Restore*. Bihar government has launched "JALJEEVAN HARIYALI" mission on 9th August 2019. The scheme focuses on environment conservation. The mission focuses on organizing plantation campaigns and restoration of water harvesting structures. Under the aegies of "JAL, JEEVAN, HARIYAALI" mission, the state government is striving towards the plantation of 5 crore saplings in the financial year 2021-2022 to increase Bihar's green coverage to 22%. This year 1.5 Crore plantation target has been set for JEEVIKA.



These plants are being provided by the Forest Department and Didi ki Nursery. On Environment Day our didis, community cadre and staff showed enthusiasm in rejuvenating the climate from the household level in the villages across Bihar. More than 10 lakh trees were planted by Didis on this day. More than 230 Didi nurseries were approved by the Forest Department. SHG members have shown interest in horticulture plants. Under this event, a campaign of "pit digging" by BRLPs was launched. The community was mobilized through various modes of campaigning like the slogan, leaflet, sensitization program towards the environment.

4. Campaigns

Covid-19 vaccination Mahaabhiyan

On 21st June, the GoB launched the drive to vaccinate six crore people in the state against



Covid-19 in the next six months, towards containing Covid-19 crisis. JEEViKA, in collaboration with the Health Department is assisting in the mobilization of the community members at vaccination centres in rural Bihar. In this quarter mega drive campaigns were organized at CBO levels in which cadres mobilized the villagers through door-to-door campaigns, rallies, information, leaflet. Mobile van popularly called Tika Express are working dedicatedly for JEEViKA didis vaccination in many parts. Promotion and adoption of Covid-19 Appropriate behavior, awareness, and demystifying the myth against vaccination were also on focus. COVID and vaccination-related awareness campaigns were carried out by JEEViKA didis and vaccination campaigns were held at cluster level by the health department and district administration. It was facilitated by BPIU level staff and cadres.

5. Publications and Media

- During this quarter, Knowledge Management and Communication team published three Newsletters having Issue no. 47,48 and 49.
- JEEViKA's community newsletter series of successful women and CBOs' interventions have been published in the monthly newsletter in all three months. This Hindi language newsletter narrates the stories of didi who motivate, create awareness & empower other Didi by reading the positive stories of didis.
- The 14th edition of the quarterly magazine is ready for publication. This edition has coverage of "*The Health Nutrition & Sanitation*" intervention and its achievements.
- In June KMC team has shared 5 impact ful stories to MoRD-DAY NRLM. Stories were related to HNS, Financial inclusion, Livestock, SJY & SVEP activities.

B. MANAGEMENT INFORMATION SYSTEM

1. Development of "Covid Rapid Assessment Mobile App

A mobile application for Covid-19 Rapid Assessment Study was developed. This mobile application would assess the knowledge and awareness level of rural households on Covid-19 in Rural areas. This application captured some basic details of the respondents and then answers 17 objective-type questions. A total of 175478 respondents filled the data in only 1 week. Reports in the form of graphs/charts of the study can be seen in Asp.Net. Link of the application is - <u>www.mis.brlps.in</u>



2. Inclusion of several Report Pages in SHG HNS App

Several Report pages in SHG-HNS Mobile App were added. "User Management" module has been included to manage the users and roles. The link of this application is : <u>http://mis.brlps.in/</u>

3. CHC Web Application & Mobile App

The purpose of this application is to keep track of SHG farmers and non-SHG farmers, who booked the agricultural machine from CHC as well as to keep track of the machines issued and received. The booked machine can be approved or disapproved by the Manager at block-level depending upon the availability of that machine on the day and at the time. This application can be used by Block level Manager, SHG and Non-SHG farmers and the Driver who delivers the machine.

The web application and mobile application have the same features. i.e. same web application can be accessed on its mobile app. The application is in the piloting phase and once confirmed by the theme, it would be rolled out across the state.

The difference between the mobile app and web application is that the mobile app has the capability of capturing the current location of the driver and the location of the area where the machine has to be delivered.

61

Web application login, Mobile App. Landing and Login Page screenshots:







URLFOR WEBAPPLICATION: http://52.172.141.50/CHCAppl/getaccess.aspx

DOWNLOAD LINK FOR MOBILE APP: http://52.172.141.50/CHCAppl/mobapp/chcappln.apk

4. Neera Application

Web Link: <u>http://52.172.141.50/neeraappln/</u> Login Screen Shots: -**The purpose of Neera Web Portal is**

- To create a master database of all the tappers across blocks of Bihar.
- To display and track daily activities under Neera intervention.
- To have a database of all the assets procured under Neera intervention.
- To analyze the progress and growth of all activities under Neera intervention.

Purpose of Neera mobile App

- To help field-level staff and cadre to report daily procurement and sale of Neera.
- To have a unique id for each block to facilitate mapping and reporting of all active Neera tappers.

There are four types of users. Two users are of Block Level, one of District Level and an Admin of State Level.

MOBILE APP: Landing and Home Screen

5. Village Poverty Reduction Plan (VPRP)

In this application, there are two modules to view in numeric values at District, Block, VO and SHG levels. The following two modules are:

- a. SHG का सदस्वार हकदारी मांग प्रपत्र
- b. सदस्यवार जीविकोपार्जन व्यक्तिगत मांग योजना प्रपत्र
 - Only the admin can view the report.

For Districts and blocks, a report has been created to capture multiple modules to view in detail with filters. The modules are:

- SHG का सदस्वार हकदारी मांग प्रपत्र
- ii) सदस्यवार जीविकोपार्जन व्यक्तिगत मांग योजना प्रपत्र
- iii) सदस्यवार जीविकोपार्जन सामूहिक मांग योजना प्रपत्र
 - a) कृषि
 - b) पशुपालन
 - c) सूक्ष्म उद्योग

6. Community Process Monitoring Plan

This application is login-based. CRP Process Monitors (SHG member) have been involved in monitoring the functioning of SHGs and VOs. The CRP Process Monitors capture some CBO

level data which needs to be collected in one place for analysis and sharing of findings. For entry of these CBO level data, an application has been developed which covers following topics:

i) SHG:

- a) खंड 1 : सामान्य जानकारी (General Information)
- b) खंड 2 : बचत (Savings)
- c) खंड 3 : बैंक से लेन–देन (Bank Transactions)
- d) खंड 4 : निधि का प्रबंधन (Fund Management)
- e) खंड 5 : लेखा–जोखा (Accounting)
- f) खंड 6 : HNS

ii) VO:

- a) खंड 1 : सामान्य जानकारी (General Information)
- b) खंड 2 : राशि प्रबंधन (FUND MANAGEMENT)
- c) खंड 3 : रिकार्ड एवं रजिस्टर
- d) खंड 4 : मासिक प्रतिवेदन (मासिक प्रतिवेदन रिपोर्ट -MPR)
- e) खंड 5 : बैठक एवं ग्रेडिंग
- f) खंड 6 : स्वास्थ्य सुरक्षा निधि (HRF) बचत एवं उपयोगिता एवं खाद्य सुरक्षा निधि (FSF) की उपयोगिता
- g) खंड 7 : ग्राम संगठन की उपसमितियों के कार्य एवं जिम्मेदारी

7. IT Infrastructure, Servers, Website and Video Conferencing

With the rapid change in new technologies and for better data storage and secure hosting, BRLPS cloud has been migrated to a new cloud server. As per the new arrangement entire Cloud Server migrated from Sify Data Centre to CSM technologies.

This is as per agreement between BRLPS and CSM technologies. As a result, the current hosted cloud server at Sify technologies is now in the final stage of completion and being migrated to CSM-provided MS-Azure Data Centre. Completion details are given below with current updates.

	Server Name	Server Name		
DB 1	- Done	cbo-brlp - Done		
DB2	- Done	www-brlp - Done		
WINAPPS	- Done	nmail.brlp.in - done		
mis-brlp	- Done	WINAPP2 - Done		

Table 32: IT Infrastructure, Servers, Website and Video Conferencing

BRLPS Website – Role-Based Access has been provided to themes for updating website and contents for Quarterly Progress Report, Annual Report, News, Event, Magazine, Tender, Consultancy Services, office orders etc.

NIC - BSWAN VC Facility – Video Conferencing Services through Beltron/ NIC over BSWAN line has been installed and configured at SPMU level at two locations.

Video Conferencing Services – During this quarter, due to the Covid-19 Pandemic, most of the meetings were done through Video Conferencing Applications. The MIS theme managed and maintained all VC schedules for SPMU Teams and provided support to all themes. VC Platforms available are Zoom, Cisco WebEx, Microsoft Teams and Google Meet etc.

8. Add on in Different Applications

a. Fund Tracking System

- New Fund Disbursement page developed for capturing data from PFMS system.
- Export functionality of Fund Disbursement data for the NRLM Portal.
- Import functionality of NRLM into the FTS System.

b. Bank Sakhi Tracking System

Uploaded bank data Transaction excel sheet for February and March 2021

c. Community Professionals Honorarium Payment Tracking Systems

- The hyperlink at the login page for the District and block-level user registration.
- District, block and CLF level Dashboard

d. Pico Projector Monitoring System

- Pico projector requisition approval form/pages by which is approved by BPM.
- Pico projector Issue form/pages used by Accountant at BPIU level.
- Pico projector received form/pages used by Accountant at BPIU level.
- Dissemination plan entry form/pages at AC and CC level login.
- Complain form/pages where AC and CC complain about the issued Pico projector technical and operational problem.

e. Digital Assessment

- Login page for the registered user login.
- Signup/Enroll/Register page for the new participant.
- Dashboard for users/participants as per role and rights.
- Master menu for uploading the Video/Questionnaires.
- Assessment page for participants for the assessment.
- Assessment result page for the assessment Score.

C. MONITORING, EVALUATION AND & LEARNING

1. Process Monitoring by the third party under BTDP

Process Monitoring of the project interventions was undertaken in 19 BTDP districts by M/s Academy of Management Studies, Lucknow. Regular process monitoring with regard to functioning of 311 SHGs, 150 VOs and 23 CLFs was done during this quarter. Besides, process monitoring of SJY intervention, micro-finance through Banking Correspondents, case study

documentation on the topic 'Self-Help Group of people with disability was also done during the quarter. Findings of the process monitoring were shared with District and State level teams through presentations and reports.

2. Process Monitoring by the third party under NRETP

M/s Sambodhi Research and Communication Pvt. Ltd, Uttar Pradesh has been hired for undertaking Process Monitoring in 19 NRETP districts. The agency undertook process monitoring of 100 Model CLFs spread across 89 blocks of 18 districts.

3. Community Process Monitoring

Community Process Monitoring is an initiative in which SHG members are involved in monitoring the functioning of SHGs and VOs. The SHG members having good knowledge of the functioning of CBOs are selected and trained to undertake monitoring activity. These trained SHG members are called *CRP - Process Monitors*. These CRP- process monitors collect some basic data related to the functioning of CBOs while doing process monitoring. These data need to be entered in one place for further analysis and report preparation. MIS-based application was developed for the entry of collected data and further analysis. This application would capture data on SHG savings, ICF disbursements, RF disbursements, meeting, attendances, bank linkages, bookkeeping, HNS interventions etc. At the VO level, the application would capture basic information of the VO, meeting, attendance, ICF disbursement, repayment, FSF, HRF, sub-committee, bookkeeping, etc.

4. Covid Rapid assessment Survey

JEEViKA undertook a study to assess the situation of the Covid pandemic in rural parts of Bihar. The study was undertaken through a mobile-based application which consisted of questions divided into four parts ie. *General Information, knowledge and attitudes, health-seeking behaviour and mitigation strategies, and testing and vaccinations.* The Covid Rapid Assessment Application was filled by rural masses from all 534 blocks. The study was conducted from 26th May to 4th June 2021. A total of 1,64,414 community members participated in this survey.

Some of the findings of the study are:

- Awareness on covid 19 Around 88 % of the respondents were aware of Covid 19.
- Symptoms of corona virus Around 78 % responded that Fever, Cough and difficulty in breathing were the most common symptoms of this disease. 61 % of the respondents also reported that body pain in the form of stomach ache, headache, joint pains were other symptoms. 7% of the respondents reported a loss of taste, smell, vomiting and diarrhoea as symptoms of the disease.
- Preventive measures against spread of covid Over 80 percent of the respondents reported that washing hands frequently, wearing masks and maintaining social distances were the most common ways to prevent the spread of corona virus. Almost equal number of respondents ie. 79 % reported that staying at home is another way to prevent the spread of disease.
- Sickness in last 15 days 10% of the respondents reported that someone in their household has had fever, cough, or breathing issues in their household in the last 15 days.

- **Treatment status** 61% took treatment from Government hospitals, 31% from private hospitals, and 24% took medical treatment from pharmacy stores and local doctors. There was overlapping as one person consulted more than one doctor for treatment.
- 25% of the respondents reported that someone in their village had tested positive for Covid-19 disease during the last 1 month.

D. PROCUREMENT

1. Consultancy Services

- Draft contact for "Hiring of Agency for Providing Technical Assistance in Strengthening Bank Sakhi Programme of BRLPS under NRETP" was shared with H-1 agency, M/s Bhartiya Samruddhi Investments and Consulting Services Ltd (Basics) with sub-consultant M/s Sub-K IMPACT Solutions Limited for their concurrence.
- Technical evolution was undertaken for "Hiring of Technical Support Agency for Handicraft Cluster Promotion under NRETP".
- A draft contract was shared with M/s Kudumbashree National Resource Organization (Kudumbashree NRO) for "Hiring of agency for training of community cadres under NRETP".
- Technical negotiation for Hiring of TSA for digital financing was under process.
- The last date for submission of supply of materials and establishment of the commercial sewing machine was extended till 19.07.2021.
- Procurement for hiring an agency for CBO MIS has been cancelled.

2. Goods/works/non-consulting Services

AMC order for EPBAX unit at 3rd floor of BRLPS office has been issued to M/s Progility Technologies Pvt Ltd, New Delhi for a total amount of Rs. 57,277.00.

3. The contract created on GeM

Purchase order for 6 printers has been issued on GeM.

4. Procurement of DPCUs

- No objections have been issued to various DPCUs on their bidding documents. increased threshold.
- Approval on procurement plan has been issued to various DPCUs.

E. HUMAN RESOURCE DEVELOPMENT

1. Recruitment

- Completed the Joining of 76 staff whose joining was on hold. These staff included Office Assistants, Accountants, Area Coordinators, Community Coordinators and two Thematic Mangers.
- Extended date of joining of candidates has come to an end.

• Objection window' of NRETP candidates closed and a total of 217 Grievances Received.

	Consolidated sheet of Manpower						
	. UNITs	Total sanctioned position	Status as	Progress during		Status as	
SI.			on 31st March 2021	Staff joined	Staff left	on 30 th June 2021	
1	SPMU	426	149	0	6	143	
2	DPCU	954	808	2	8	802	
3	BPIU	8544	7042	76	72	7046	
	Grand Total	9924	7999	78	86	7991	

Table 33: Manpower status

FINANCE

- 1. IUFRs up to 31st of March 2021 for BTDP, NRLM/ NRETP have been submitted to the World Bank and MoRD respectively.
- Claim pertaining to BTDP up to 31st March 2021 has been submitted to CAAA. A total amount of Rs 1332.30 crore against the claim up to 31st of March 2021 has been reimbursed.
- 3. Internal Audit for 4th quarter of FY 2020-21 has been started and is underway.
- 4. Books of Accounts for the Financial Year 2020-21 has been reconciled with DPCUs and closed. However, under LSBA, reconciliation with DRDAs is underway.
- 5. The limit regarding availability of bank balance for making expenditure at DPCUs /SPMU levels from Child Accounts for 1st quarter had been set and communicated to DPCUs, the Banks and all other concerned.

Table 34: Financial Achievement under different Projects

(Rupees in crore)

SI. Name of the no. Schemes/Projects			Expenditure during the 1st Qtr.	Cumulative exp. for the	
		Year 2021 - 22	F.Y. 2021-22	F.Y. 2021-22	
1	NRLM	1710.55	95.61	95.61	
2	BTDP	604.98	58.65	58.65	
3	NRETP	159	26.21	26.21	
	Total Amount	2474.53	180.47	180.47	

Progress at a glance

Number of Self- Help Groups formed1028639Number of Village Organizations formed64969Number of Cluster Level Federations formed1205Financial Inclusion939465Number of Self-Help Groups having bank A/c939465Number of bank accounts of Self-Help Groups credit linked (1 st +2 nd +3 rd +4 th).1219633Amount of credit linkage (Rs. In crore)15646.52Livelihoods1Livestock591Number of Poultry Mother Unit591Number of Dairy PGs (DCS+MPP)1119Number of Dairy PGs (DCS+MPP)1119Number of Goat PGs738Number of Goat PGs738Number of Non-Farm PCs and Enterprises22180Number of HHs linked with Producer Groups and Enterprises87792JobsJobsNumber of youths trained (DDU-GKY,RSETIs,Job fair)329590Satat Jeevikoparjana Yojana125261Number of VOs involved in Food Security intervention (FSF)46890Number of VOs involved in Food Security intervention (FSF)46890Number of VOs involved in Health intervention (HRF)50312Lohiga Swachh Bihar Abhiyan1.29	Particulars	Progress till June 2021				
Number of Village Organizations formed64969Number of Cluster Level Federations formed1205Financial Inclusion939465Number of Self-Help Groups having bank A/c939465Number of bank accounts of Self-Help Groups credit linked (1 st +2 nd +3 rd +4 th).1219633Amount of credit linkage (Rs. In crore)15646.52Livelihoods1Livestock591Number of Poultry Mother Unit591Number of Dairy PGs (DCS+MPP)1119Number of Dairy PGs (DCS+MPP)1119Number of Dairy PGs (DCS+MPP)1119Number of Goat PGs738Number of Beneficiary part of goat PG29035Non-farm22180Number of Non-Farm PGs and Enterprises22180Number of HHs linked with Producer Groups and Enterprises87792Jobs329590Satat Jeevikoparjana Yojana125261Vulnerability Reduction125261Number of VOs involved in Food Security intervention (FSF)46890Number of VOs involved in Health intervention (HRF)50312Lohiya Swachh Bihar Abhiyan1.29	Social Mobilization and Inclusion					
Number of Cluster Level Federations formed1205Financial Inclusion939465Number of Self-Help Groups having bank A/c939465Number of bank accounts of Self-Help Groups credit linked (1 st +2 nd +3 rd +4 th).1219633Amount of credit linkage (Rs. In crore)15646.52LivelihoodsLivestockLivestock591Number of Poultry Mother Unit591Number of Poultry Mother Unit591Number of Dairy PGs (DCS+MPP)1119Number of Dairy PGs (DCS+MPP)1119Number of HHs part of Dairy intervention (DCS+ Company+ Animal Camp)68144Number of Goat PGs738Number of Beneficiary part of goat PG29035Non-farm20035Number of Non-Farm PGs and Enterprises22180Number of HHs linked with Producer Groups and Enterprises87792Jobs289320Number of youths trained (DDU-GKY,RSETIs)289320Number of vouths placed/settled (DDU-GKY,RSETIs,Job fair)329590Satat Jeevikoparjana Yojana125261Vulnerability Reduction46890Number of VOs involved in Food Security intervention (FSF)46890Number of VOs involved in Health intervention (HRF)50312Lohiya Swachh Bihar Abhiyan1.29	Number of Self- Help Groups formed	1028639				
Financial InclusionFinancial InclusionNumber of Self-Help Groups having bank A/c939465Number of bank accounts of Self-Help Groups credit linked (1 st +2 nd +3 rd +4 th).1219633Amount of credit linkage (Rs. In crore)15646.52Livelihoods11500000000000000000000000000000000000	Number of Village Organizations formed	64969				
Number of Self-Help Groups having bank A/c939465Number of bank accounts of Self-Help Groups credit linked (1 st +2 nd +3 rd +4 th).1219633Amount of credit linkage (Rs. In crore)15646.52LivelihoodsIsterLivestock131738Number of Poultry Mother Unit591Number of beneficiary part of Poultry PG131738Number of Dairy PGs (DCS+MPP)1119Number of HHs part of Dairy intervention (DCS+ Company+ Animal Camp)68144Number of Goat PGs738Number of beneficiary part of goat PG29035Non-farm22180Number of HHs linked with Producer Groups and Enterprises22180Number of youths trained (DDU-GKY,RSETIs)289320Number of vouths trained (DDU-GKY,RSETIs,Job fair)329590Satat Jeevikoparjana Yojana125261Vulnerability Reduction125261Number of VOs involved in Food Security intervention (FSF)46890Number of VOs involved in Health intervention (HRF)50312Lohiya Swachh Bihar Abhiyan1.29	Number of Cluster Level Federations formed	1205				
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Number of households endorsed under SJY 125261 Vulnerability Reduction 125261 Number of VOs involved in Food Security intervention (FSF) 46890 Number of VOs involved in Health intervention (HRF) 50312 Lohiya Swachh Bihar Abhiyan 1.29	Number of youths placed/settled (DDU-GKY,RSETIs,Job fair)	329590				
Vulnerability Reduction Number of VOs involved in Food Security intervention (FSF) 46890 Number of VOs involved in Health intervention (HRF) 50312 Lohiya Swachh Bihar Abhiyan 1.29	Satat Jeevikoparjana Yojana					
Number of VOs involved in Food Security intervention (FSF) 46890 Number of VOs involved in Health intervention (HRF) 50312 Lohiya Swachh Bihar Abhiyan 1.29	Number of households endorsed under SJY	125261				
Number of VOs involved in Health intervention (HRF) 50312 Lohiya Swachh Bihar Abhiyan 1.29	Vulnerability Reduction					
Lohiya Swachh Bihar Abhiyan Number of Individual Household Latrine constructed (in crore) 1.29	Number of VOs involved in Food Security intervention (FSF)	46890				
Number of Individual Household Latrine constructed (in crore) 1.29	Number of VOs involved in Health intervention (HRF)	50312				
	Lohiya Swachh Bihar Abhiyan					
Number of villages declared ODF 38691	Number of Individual Household Latrine constructed (in crore)	1.29				
	Number of villages declared ODF	38691				





















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